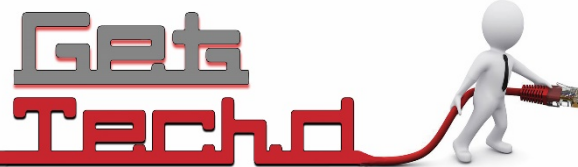


## Get Tech'd Computers

9 Sauvignon Court  
Thornlands QLD 4164  
ABN: 92 124 978 400  
GITC: Q-5756  
QAssure: 12431



Phone: 0404 823 044

Email: [admin@gettechd.com.au](mailto:admin@gettechd.com.au)

Web: [www.gettechd.com.au](http://www.gettechd.com.au)

# Computer Repair Agreement

## Fees & Returns

All service orders are subject to a minimum \$80inc GST service fee regardless of the state of repair or outcome of the diagnosis. All part and software purchases are final accept where your basic consumer rights allow.

## Data

Customer is responsible for data backup before repair.

Get Tech'd Computers is NOT responsible for data loss for any reason including:

- a. In the event of a computer failure while in service.
- b. In the event the hard drive is formatted to repair the operating system software.
- c. In the event the media that data was being transferred to is found to be faulty.

Get Tech'd Computers is NOT responsible for the condition of the data transferred/recovered before or after diagnostics and repair.

Get Tech'd Computers reserves the right to erase the computer's hard drive to ensure proper repair of the unit by eliminating software as a variable whenever Get Tech'd Computers deems it necessary.

Get Tech'd Computers is NOT responsible for viral infections of the unit or any security compromises to the unit, including compromises due to weak passwords after the date of repair.

## Software

Software errors, data recovery/transfer, or corruption that cause poor performance or loss of functionality of the computer is NOT covered by ANY manufacturer's warranty. May be subject to a minimum \$75 fee. Get Tech'd Computers does not support any applications or software except for Microsoft Windows or Mac Operating Systems and Microsoft Office Suite.

## Security

Customer is responsible for updating definitions to antivirus software and applying security patches to the operating system after the date of repair on the unit.

Get Tech'd Computers is NOT responsible for viral infections of the unit or any security compromises to the unit, including compromises due to weak passwords after the date of repair.

## Equipment

All equipment must be picked up within 30 days of completion or a \$45 per month fee will to be added to the cost of Service Repair Order.

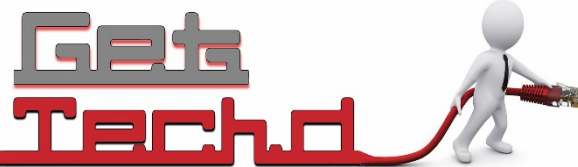
Get Tech'd Computers is NOT responsible for the condition or failure of hardware prior to, during, or after repair.

Get Tech'd Computers is authorized to retain any equipment brought in for service until full payment is collected and processed.

Get Tech'd Computers is authorized to perform diagnostic and repairs in accordance with necessary standard procedures.

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## Privacy Policy

This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service.

We will not use or share your information with anyone except as described in this Privacy Policy.

We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible at [www.gettechd.com.au](http://www.gettechd.com.au)

### Information Collection And Use

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to, your name, phone number, postal address and other information ("Personal Information").

some portions of our Service.

### Service Providers

We may employ third party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used. These third parties have access to your Personal Information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

### Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

### Links To Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

### Children's Privacy

Our Service does not address anyone under the age of 13 ("Children").

We do not knowingly collect personally identifiable information from children under 13. If you are a parent or guardian and you are aware that your Children has provided us with Personal Information, please contact us. If we discover that a Children under 13 has provided us with Personal Information, we will delete such information from our servers immediately.

### Changes To This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.