



Guarantee and Warranty

We guarantee the following:

- 1) We will treat you with respect and discuss all your painting requirements with you.
- 2) We will provide a prompt and very detailed quotation and will discuss all aspects of the job with you.
- 3) We will arrive on time and finish all works as written in your quotation.
- 4) We will guarantee the quality of our work and use only Watty Brand paints and materials.
- 5) We will move heavy furniture, take down curtains and drapes, remove window and door furniture where possible and replace these when all painting works have been completed.
- 6) We will leave your premises clean and tidy and with the feeling and knowledge that you are glad you contracted iAdore Painting & Decorating to complete all your painting needs.

Warranty:

In *iAdore Painting & Decorating* we have built our reputation on high quality workmanship and reliability. We use only highest quality level of products in today's market. We use only qualified professional painters and adhere to OH&S requirements.

In addition to any warranties and conditions implied by law, *iAdore Painting & Decorating* warrants to the Owner that the coating system applied will not peel, flake or blister for a period of five years as a result of faulty surface preparation or application of the coating system, subject to the conditions set out below.

To obtain service under this Painter's Workmanship Five Year Warranty, the Owner must give written notice to *iAdore Painting & Decorating* within 14 days of the Owner first becoming aware of the problem, identifying the original work performed, the date of job completion, and the nature of the problem.

This Painter's Workmanship Five Year Warranty does not cover:

1. Peeling, flaking, or blistering resulting from faulty manufacture or formulation of the coating system by the manufacturer (see notice below).
2. Any settling, movement, structural cracking or other deterioration of the substrate.
3. Faulty design or construction of the building.
4. Any painted surface exposed to extreme conditions such as storm damage or excessive heat.
5. without limitation, any other cause outside the reasonable control of *iAdore Painting & Decorating*

The liability of *iAdore Painting & Decorating* under this Five Year Warranty, and in respect of any warranty or condition implied by law, will be limited to the following as determined by *iAdore Painting & Decorating* :

1. Provision of labour to repair the coating system
2. Payment of the cost of labour of having the coating system repaired and/or;
3. Refund of the price paid for labour of applying the coating system.

