

# Wicked Faces

Face and Body Art

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**Q- How many faces can you paint in an hour?**

At Wicked Faces, we pride ourselves on providing quality over quantity and provide highly detailed designs. We are able to paint around 10 faces per hour on average, which works out to about 6 minutes per face! So the more time you are able to allow, the better the quality will be.

**Q- Are your painting materials safe for use on skin?**

Wicked Faces only uses high quality hypo allergenic water activated cosmetic grade face paints and glitters which, are all FDA and TGA approved. They are suitable for sensitive skin, however occasionally reactions can occur so if you have any concerns at all please don't hesitate to tell us as we are more than happy to do a small test patch on the day.

**Q- What are your hygiene ethics?**

All my face paints and equipment are cleaned between parties and at the end of the day. Sponges are soaked in a Milton solution. I use a clean sponge for every child, and I rinse my brushes frequently. I also change my water often, and use wipes and hand sanitizer when necessary. My work area is always kept clean and tidy.

**Q- What is the best way to remove the face paint or glitter tattoo?**

Face paints wash off with warm soapy water or Baby wipes, however some colours do stain a bit (blues, reds and greens mainly) but if you gently rub 'no tears' shampoo or cleansing cream into the area until the makeup liquefies and then wipe off with tissues, wipes or a damp cloth, THEN wash off with soap and water, the staining will not occur. For glitter tattoos, the best way for a fast removal is to use rubbing alcohol or baby oil.

**Q- How much do you charge?**

I charge at a minimum of 1.5 hours and only charge a travel surcharge if the area is outside of a 30km radius of 3023, if we will be incurring a toll charge to get to the venue or if we will incur a parking cost.

Rates vary according to your chosen package and total number of children. Please feel free to contact us anytime so we can arrange a package suitable for you.

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**Q- What payment methods do you accept?**

PayPal is our preferred method of payment. We do accept direct deposit and cash payments, however we really do try to avoid cash payments on the day as much as we possibly can.

**Q- How do I make a booking?**

Please don't hesitate to contact us for an obligation free quote!  
You are able to call or sms 0400 050 908 at anytime. If there is no answer please do leave a voice mail or send an sms. You are also able to use our contact booking form, send us an email or even send us a Facebook message!  
Upon accepting the quote a deposit of 50% of total invoice is required immediately; this payment will confirm the booking and hold the date free for you event. Remaining invoice balance must be paid 14 days prior to the event.

**Q- What happens if I need to cancel my booking?**

A 50% refund of the paid amount will be given if the event is cancelled with 30 days notice. No refund will be issued upon cancellation of the event or services within 14 days of the event date.

If the birthday child is sick we will try to reschedule your event so that you don't lose your deposit/full payment!

**Q- What do I need to supply?**

It would be much appreciated if you could please supply me with shade and shelter from all the elements if outdoors, as well as access to clean water and adequate lighting, the better I can see the better my work will be.

I arrive fully equipped with my face painting trolley, table and chairs and face painting supplies.

Please also provide us clear access to setup area, including parking access near the event location.

**Q- Can I leave a review or provide feedback?**

As you know customer opinion is especially important to parents and event organizers in relation to kids' events so if you have had a great experience, Please take the time to review our services. You can do this via email, Facebook or direct to the website you found us.

Wicked Faces is always open to receiving feedback, so if you have anything that you would like us to know please don't hesitate to tell us!