



## Our Policies

and Areas of Expertise

All information contained in this brochure is subject to change.

We specialise in MS Windows based operating systems only and have a NO FIX - NO FEE policy.

We do not charge businesses higher rates, nor do we charge a call-out fee to business.

If outside our service area a travel charge may apply.

RSU Computer Solutions can assist you with your computer repair needs, however on rare occasions some repairs or services may need to be done off-site. If a computer needs off-site repair we will pick it up and return it to your business as soon as possible.

We can resolve Laptop and Notebook system software issues, however do not specialise in portable PC hardware repair at this time.

We can resolve internet and small router network issues, but do not specialise in large network or server maintenance at this time.

Some services may require use of your utilities (ie. power, water, internet access etc...)

Our PC Cleaning Service may require an open space for dust removal.

Our payment terms are Cash, EFT, Money Order, Paypal and Cheque paid on completion of job.

On-going services will go on a 14 day invoice.

We do not accept credit card payments.

## MOBILE COMPUTER REPAIR SERVICE



The following suburbs are currently within our service area.

Albany Creek, Aspley, Bald Hills, Bracken Ridge, Bray Park, Brighton, Burpengary, Carseldine, Chermside, Clontarf, Dakabin, Deagon, Deception Bay, Griffin, Kallangur, Kippa-Ring, Mango Hill, Margate, Northlakes, Nudgee, Petrie, Redcliffe, Rothwell, Sandgate, Scarborough and Woody Point.

We may agree to travel outside our service area, but travel charges may apply.

**To Book an On-Site Service  
Call us or visit:  
[www.rsu.com.au](http://www.rsu.com.au)**

**Please keep our details in case you ever need us.**

**RSU** Computer Solutions ABN 58 469 738 542

# 3883 3550

**ALL YOUR PC PROBLEMS SOLVED**

**We come to you!!!**

**No Call-out Fee!!!**

**Improve PC Performance!!!**



## **Business PC Maintenance Options**





# RSU Computer Solutions

## Business Options to Reduce Down-time

RSU Computer Solutions is a mobile PC repairer specialising in home and small business computer repair. Our goal is to get you back on track as quickly as possible when PC disaster strikes.

We all know the best way to avoid potential disaster is to take preventative measures, after all prevention is always better than cure.

So if your computer's performance is not what it used to be or has not been checked or maintained in the last 6 months then please consider our PC maintenance options and call us to book an on-site service.

# 3883 3550

We understand the importance your computer systems have to your business and want to alleviate your stress by letting you know we are only a phone call away when you need us to look at your PCs.



## PC Optimisation to Improve System Performance

Over time unexpected events can cause your computer systems to lose performance. This along with regular use can increase the chances of PC disaster.

Our PC Optimisation Service identifies and resolves the following...

- Computer slowed by physical data access issues
- Potential Hardware Problems (Internal check)
- Thorough Virus, Spyware & Malware removal
- Internet issues and Toolbar Removal
- Software Configuration & Updates

We offer...

- On-site one-to-one consultation
- An Optimisation Service Record
- Scheduled Ongoing Service

## PC Cleaning to Remove Dust & Germs

RSU's PC Cleaning Service helps keep PC equipment germ and dust free. We reduce potential hardware failure by removing dust build-up and hygienically clean the PC's exterior to remove germ build-up.

We have cleaning plans available from 1 to 100+ computers and can provide one off or scheduled regular PC Cleaning Services.

Our PC Cleaning Service can help reduce the spread of illness in the workplace and can prevent dust from causing computer system hardware to break down.

Please call us on 3883 3550 to find out more.



## Data Backup using Simple Software Solutions

When a data storage device like a hard disk fails, you may run the risk of losing valuable business files. We can help small business owners setup a simple and affordable software backup solution to avoid the stress associated with hard disk failure.

The system has the following features...

- Free software - no registration or payment required
- Option of Internal or External Backup Device
- Fast backup of your business data only
- Simple user interface
- Schedule backups when you want
- Backup, runs in the background

For a quote on preserving your valuable business data please give us a call.

## Data Recovery from Corrupt Data Storage Devices

When a storage device fails, it does not necessarily mean all is lost. Some information may still be recovered from the device.

We provide a data recovery service to try to get back as much as possible.

We can recover data from corrupt hardware and can also deep scan a device to try to recover deleted files removed using the recycle bin.

We charge a standard device access fee and a rate per megabyte recovered.

RSU cannot guarantee what data will be recovered or whether your device can be accessed by our recovery procedure.

