



**“our
quality of
work is
our sales
pitch”**



GARY'S MOBILE CLEANING

Product Overview

COMMERCIAL

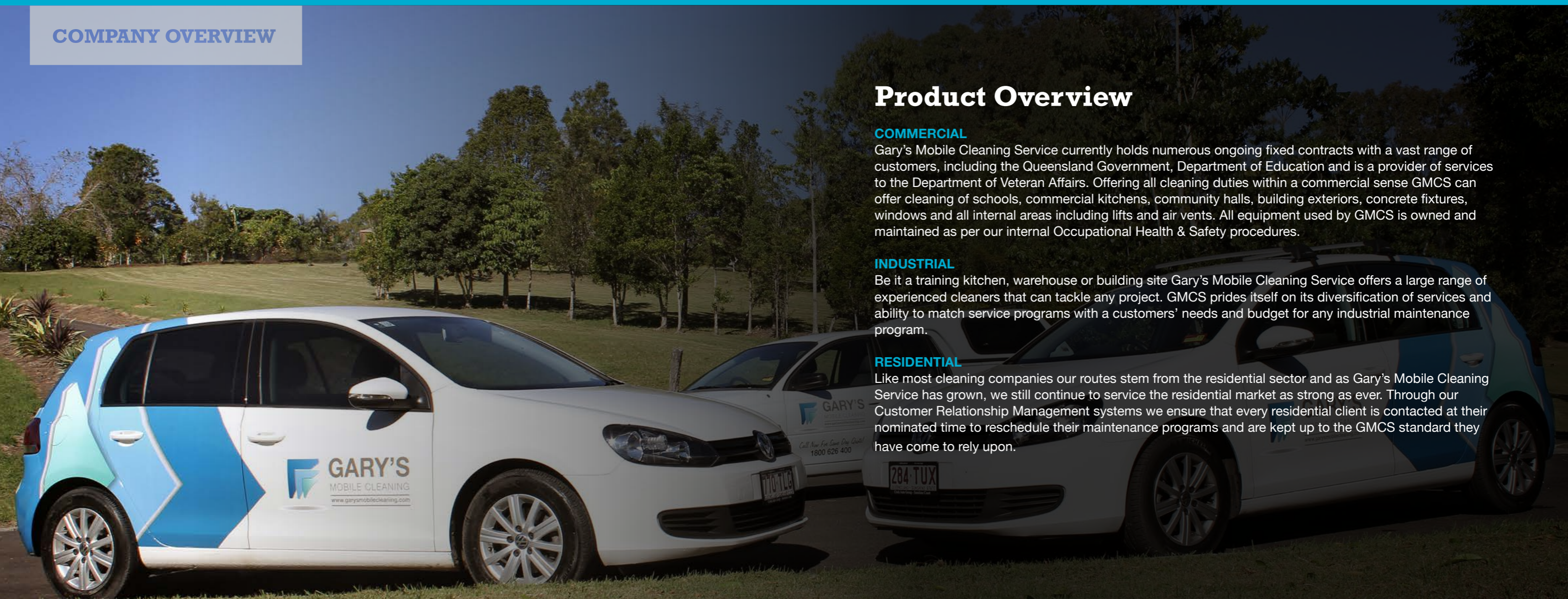
Gary's Mobile Cleaning Service currently holds numerous ongoing fixed contracts with a vast range of customers, including the Queensland Government, Department of Education and is a provider of services to the Department of Veteran Affairs. Offering all cleaning duties within a commercial sense GMCS can offer cleaning of schools, commercial kitchens, community halls, building exteriors, concrete fixtures, windows and all internal areas including lifts and air vents. All equipment used by GMCS is owned and maintained as per our internal Occupational Health & Safety procedures.

INDUSTRIAL

Be it a training kitchen, warehouse or building site Gary's Mobile Cleaning Service offers a large range of experienced cleaners that can tackle any project. GMCS prides itself on its diversification of services and ability to match service programs with a customers' needs and budget for any industrial maintenance program.

RESIDENTIAL

Like most cleaning companies our routes stem from the residential sector and as Gary's Mobile Cleaning Service has grown, we still continue to service the residential market as strong as ever. Through our Customer Relationship Management systems we ensure that every residential client is contacted at their nominated time to reschedule their maintenance programs and are kept up to the GMCS standard they have come to rely upon.



Gary's Mobile Cleaning Service (GMCS) has been operating in the Commercial, Industrial and Residential Cleaning market for the past 15 years and has set a standard second to none in an industry notorious for low entry competition, economic volatility and negative employee retention.

The key to GMCS's success is through the many Management System Procedures in place combined with a strong ethical, transparent and moral approach to all GMCS's business activities with customers, employees and contractors.

Operating from the Sunshine Coast Queensland GMCS successfully tenders on projects from Bundaberg to Gold Coast and West to Toowoomba in all aspects of its operations. **So what is it Gary's Mobile Cleaning can do.....**



SOME OF OUR CLIENTS..

THE MANAGEMENT OF GMCS IS BROKEN INTO THE FOLLOWING THREE KEY AREAS, ALL OF WHICH HAVE A DEDICATED MANAGER:



ENVIRONMENTAL COMMITMENT

GMCS acknowledges and is committed to taking the necessary care and responsibility to prevent all forms of environmental damage. We recognise that everything we do in the day to day operation of our business could impact our environment in a detrimental way. It is for this reason we have in place a Policy, Plan and Procedure model in accordance to ISO 14001 for environmental impacts and although we are not ISO certified, the model imitates that required and is included in all our tenders.



OCCUPATIONAL HEALTH & SAFETY

The Management Team of GMCS acknowledges and is committed to providing and maintaining a safe and healthy work environment, including working conditions, practices and procedures for all employees, visitors and contractors that enter and use our facilities and attend our working sites. For this reason, just as environmental management, GMCS has implemented a Policy, Procedure and plan approach to managing WH & S aspects of the organisation. Combined with ongoing training and all relevant documents required under state and national regulations, this approach contributes to our ongoing success in WH & S impacts.

LOGISTICS

No matter the size of your project if you contact Gary's Mobile Cleaning Service you are guaranteed to reach one of our Office Mangers and Logistical Coordinators whose sole purpose is to make sure our staff turn up to your project on time, with the right instructions (your instructions) and your project is invoiced correctly. No need to hold back on any feedback with GMCS, our Office Managers are trained to take any feedback be it good or bad and apply the appropriate Management Procedure to ensure the information is acted in accordance with the company policy.

OPERATIONS

GMCS employs a mix of Employee and Sub Contractor cleaners throughout its operations and it is the duty of the Operations Manager to ensure a level of training, competency, OH & S and Environment Compliance. The operations manager is the key to the successful assurance of quality consistency that GMCS delivers through its projects. No matter the geographical location of the project an Operations Manager can be onsite the same day to ensure cleaner compliance and to undertake ongoing training and onsite audits.

SALES

Need a Quote same day in the residential market, or a comprehensive Government tender package professionally submitted? GMCS has a dedicated sales team to ensure we can deliver a timely solution to any of your programs. We understand price is important but is generally not the determining factor to a good job so we can create a consistent program to suit a customers' needs and budget.

CLEANERS

Without the service there would be no company, that's why GMCS put such a large emphasis on cleaner retention, sales, safety and remuneration. With a mix of both employee and sub contract positions our Operations Manager can guarantee that any cleaner attending site will have undergone our induction and training program, be appropriately insured, possess a QLD police check, possess a General Induction White Card and be appropriately equipped with all required cleaning apparatus.

INSURANCES

Gary's Mobile Cleaning Service holds the following insurance policies:
Public Liability \$10,000,000
Professional Indemnity (Specific to individual contracts if required)
Workers Compensation
We also strongly encourage all our employees and contractors to undertake personal income protection.

FINANCIAL VIABILITY

A company cannot operate over a 15 year period without experiencing a range of financial changes be it internal volatility, Government Policy, Financial Institutions or economic crises. GMCS has proven itself to the current contracts in place that we are here to stay and have the appropriate equity, cash at hand and financial institutional backing to ensure we will honor all contracts in place. Additionally GMCS has internal policies regarding % of equity required to be on hand at all times. These responsible economic decisions are contributing factors to the longstanding viability of the company in an industry with a high economic viability. If required GMCS is happy to provide the details of our Financial Institution Business Manager for a financial reference.

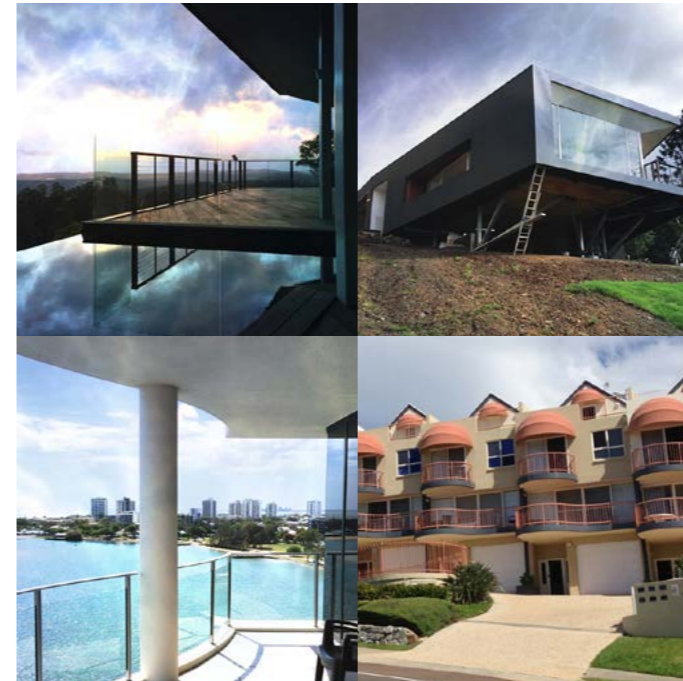
INDUSTRIAL RELATIONS

"In view of the history of underpayment, exploitation and unsafe work practices in the cleaning industry, the Government identified this sector as requiring special attention to promote fairness, bargaining, freedom of association and other workplace rights."
Senator the HON Christopher Evans, Minister for Tertiary Education, Skills, Jobs and Workplace Relations

GMCS agrees with the above statement and has built the company structure around providing a fair and just system in regards to the dealings of the Organisation with any of its cleaners and employees be them of an employment or contract agreement. GMCS is committed to abiding by all the recommendations in the Commonwealth Cleaning Services Guidelines, Fair Work Act 2009 (The Fair Work Act) and the modernised Cleaning Services Award 2010. GMCS is constantly seeking further advice from a range of professionals and its employees/ contractor to further better its working conditions.

GMCS COMPLIANCES

- The Commonwealth Cleaning Services Guidelines
- Section 27 of the Fair Work (Building Industry) Act 2012
- Fair Work Act 2009
- Modernised Cleaning Services Award 2010
- Work Place Health & Safety Act 2011





GARY'S | MOBILE CLEANING

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