



Our Service Guarantee

In consideration of the trust you have shown towards our office, we feel you deserve the best possible service in the sale of your property.

Working with you

We consider it part of our job to work with you to make the sale process as stress free as possible; acting as problem solvers should any unplanned issues arise. Our involvement and commitment will not cease upon the signing of the contract but will continue well beyond settlement. Not only the listing salesperson but the whole sales team will be working to get you more.

Marketing

We will design a program specific to you and your property to make sure we communicate all the benefits of your property to the widest audience possible.

Keeping in touch

We are with you every step of the way. We will provide informative written reports regularly during the term of agency to let you know what marketing has been undertaken, buyer enquiry, inspection numbers and most importantly a summary of genuine buyer interest.

Written Offers

In order to get you more, once a written offer has been obtained we will contact all other interested parties giving them the opportunity to make an offer. This 'multiple offer' situation creates incentive for purchasers to go to their limit in order to secure their desired home.

Integrity

We will not tell purchasers that there is another written offer unless this is absolutely correct.

Unconditional contract

To get an unconditional offer for you is our number one goal. In order to obtain this we will continue to market your property during the term of any conditional offer.

Should we fail to perform in any of the above areas, we invite you to register any complaint in writing. If the complaint is not acted upon and rectified within five days of receiving your letter you have the option to cancel our agency agreement.