

Caitlin's Clarinet Lessons

Terms and Conditions

Please read the following information as it outlines the terms and conditions for entering a contract with Caitlin's Clarinet Lessons.

Cancellation Policies:

1. Cancellation of a lessons must be made at minimum 24 hours prior to the scheduled lesson time in order to receive a make-up lesson. Cancellations may be made via email, by phone, or text messaging.
2. No shows or failure to notify the teacher within 24 hours is considered a forfeited lesson. No refund will be made, nor will a make-up lesson be provided.
3. No more than 2 cancellations per set of 4 lessons.
4. If you know of dates ahead of time where you/your child cannot make a lesson, please notify the teacher when booking/paying for lessons.
5. Should you decide to stop taking lessons altogether, please give your teacher 2 lessons notice.

Make-up Lessons:

1. Any lessons cancelled at least 24 hours ahead will receive a make-up lesson at a time convenient to both the teacher and the student.
2. Typically, make-up lessons take place at an alternate time/day within the week. In some cases, the make-up lesson will be combined with another lesson turning it into a double lesson.
3. Make-up lessons not used after 4 weeks will be considered forfeited.
4. If the teacher cancels a lesson, they will give at least 24 hours notice (unless its an emergency). Students will receive a make-up lessons at a time convenient to both the teacher and the student.

Payments:

1. Payments can be made in either cash or direct-debit. Other forms of payment need to be negotiated with the teacher. Details for a bank transfer will only be given out when booking a lesson. Receipts will be given when payments are received.
2. Aside from the first lesson, lessons are to be paid for in blocks of 4 (pay for 4 lessons at a time).
3. Reminders will be sent out to let you know when fees are due.
4. There are no refunds on unused or cancelled lessons.
5. Lesson prices are subject to change at the beginning of January and July.

Lessons:

1. Students need to have their own Clarinet in order to take lessons.
2. If a student does not have a Clarinet because they do not know if its for them, the first lesson will be the only time the teacher will supply them with a Clarinet. The student will not be allowed to take the Clarinet home, and for all following lessons the student must bring their own instrument.
3. Students should have their own reeds, cleaning and maintenance equipment. However the teacher will have spare reeds, cleaning swabs and cork grease that students may purchase.
4. Students are encouraged to purchase the prescribed music books. However, the teacher can order in the books on the students behalf. This goes for reeds as well.
5. Lessons will be conducted at the teachers home and not at any other location.
6. Parents/guardians are welcome to sit in while lessons are commencing. However, it is important that the student feels comfortable during the lesson. Therefore please take into account the student's feelings and react accordingly.
7. Lessons go for 30 minutes each. Students typically have one lesson a week, however you may have more if desired.