



Join the QUALITY CUSTOMER CLUB PROGRAM

Membership Form

Include your email address to ensure you don't miss any EXCLUSIVE Club offers!

MEMBERSHIP CARD No. QUALITY PHARMACY STORE

Fill in this membership form today and give it to any of our Quality Pharmacy Store Assistants to receive your FREE Quality Customer Club Card.*

Title (Please mark with a cross [X]) Mrs Miss Ms Mr Date of Birth (DD/MM/YY)

First Name

Surname

EMAIL

Street Number Address

Suburb

State Postcode

Phone

Mobile

I, the Customer referred to above, hereby apply for and accept membership to the Quality Pharmacy Group Quality Customer Club ("QCC") on the terms and conditions listed overleaf (as may be varied at Quality Pharmacy Group's sole and absolute discretion from time to time).

Please sign Date (DD/MM/YY)

If you do NOT wish to receive any promotional material via email please mark with a cross [X].

If you do NOT wish to receive any promotional material via mobile please mark with a cross [X].

*Subject to Quality Pharmacy Club Terms and Conditions (as may be varied by Quality Pharmacy Group's sole and absolute discretion from time to time).

Terms and Conditions Definitions & Interpretations

"Quality Pharmacy Group" means: Quality Pharmacy Group Pty Ltd ACN 090 257 882 of 550 Mount Alexander Road, Ascot Vale in the State of Victoria, 3032.

Quality Pharmacy Group Quality Customer Club program conducted by the Quality Pharmacy Group on such terms and conditions set out below (as may be varied at Quality Pharmacy Group's sole and absolute discretion from time to time, with such changes to be effective immediately upon the changes being posted on the Quality Pharmacy Group website: www.qualitypharmacy.com.au)

"Customer" means any person who applies to become a member of the Quality Customer Club whether by completing the membership form and/or via such other means as may be permitted by Quality Pharmacy Group from time to time.

1. The Customer acknowledges that Quality Pharmacy Group operates pharmacies known as 'Quality Pharmacy' ("Quality Pharmacy"). 2. By applying to be a member of the Quality Customer Club program (whether by execution of this document and/or by application through telephone, internet or other means), the Customer agrees to be bound by these terms and conditions set out herein as varied by Quality Pharmacy Group at its sole and absolute discretion from time to time with such changes to be effective immediately upon the changes being posted on the Quality Pharmacy Group website: www.qualitypharmacy.com.au 3. Only individuals 18 years or over with a current Australian residential address may be members of the Quality Customer Club program. 4. By applying for membership to the Quality Customer Club program, a person also agrees to the following: a. to participate in the Quality Customer Club Program. b. to receive information and promotions from Quality Pharmacy Group and/or from any other entity/company/person on behalf of Quality Pharmacy Group via, email, mail, SMS/MMS (where such information has been provided by the Customer). 5. On commencing membership, the Customer will receive a Quality Customer Club membership card issued on behalf of Quality Pharmacy Group. The Quality Customer Club membership card shall remain the property of Quality Pharmacy Group. 6. The Customer must ensure that the Customer keeps Quality Pharmacy Group notified of any change in the Customer's residential address from time to time within 7 days of such change. 7. The Customer must immediately, upon becoming aware, notify Quality Pharmacy Group if the Customer's Quality Customer Club membership card is lost and/or stolen. 8. Quality Pharmacy Group may refuse any application for membership to the Quality Customer Club program and/or may terminate any membership to the Quality Customer Club program at any time without being obliged to state a reason for termination. 9. The Customer may at any time terminate his/her Quality Customer Club membership by providing verbal or written notice to their local Quality Pharmacy store. 10. Quality Pharmacy Group reserves the right to withdraw and/or terminate the Quality Customer Club program at anytime. 11. The Customer must present his or her card with every transaction at any participating Quality Pharmacy to receive Quality Customer Club points. If the Customer does not have his/her Quality Customer Club membership card on his/her person at the time of a transaction, a form of photographic identification will need to be supplied to the Quality Pharmacy Group agent involved in the transaction to identify the Customer. 12. Quality Customer Club program points cannot be acquired retrospectively. 13. The Customer will receive five Quality Customer Club points for every \$1.00 spent at Quality Pharmacy on eligible items (prescriptions, gift vouchers and other lines may be excluded). For the purpose of calculating the value of a Customer's purchase, Quality Customer Club points are awarded based on whole dollars paid, inclusive of GST. Quality points will not accrue on any promotional, discounted, catalogue lines or all other non-eligible items. 14. Quality Customer Club points can be redeemed after 1500 points have been accumulated on the Customer's Quality Customer Club membership. Quality Pharmacy Group may at its absolute discretion redeem the Customer's points for vouchers from time to time, notwithstanding that the Customer may not have requested redemption of his/her Quality Customer Club points. The redemption value of points may be changed at the absolute discretion of Quality Pharmacy Group from time to time. Once points are redeemed, the points shall be deducted from the total of Customer's Quality Customer Club points held by the Customer. Quality Pharmacy Group may from time to time provide written statements to the Customer regarding the Customer's Quality Customer Club points. 15. Quality Customer Club points may be issued as a form of reward, voucher or product. This is subject to change without notice (on such terms as Quality Pharmacy Group may in its absolute discretion determine from time to time). 16. Subject to clause 14 and 15 above, the Customer is eligible for a \$15.00 gift voucher redeemable only at Quality Pharmacy (which shall expire 30 days from the date of issue or such other expiry period as Quality Pharmacy Group may in its absolute discretion determine from time to time) or an equivalent product to that value at Quality Pharmacy Group's absolute discretion, for every 1500 Quality Customer Club points accrued. All vouchers are for a single transaction only, not valid in conjunction with any other offers including already discounted or catalogue lines and not redeemable for cash or transferrable. Birthday vouchers are issued at the end of every month for the following month. Customers who sign up in the month of their birthday will not be issued with a voucher until the following year. Cards must be produced to redeem voucher. 17. Quality Customer Club points and/or vouchers may be issued via email, mail or SMS/MMS. 18. Bonus Quality Customer Club points may be issued for particular promotional periods on particular/multiple items at Quality Pharmacy Group's absolute discretion. 19. If the Customer is over 60 years of age ("Quality Customer Club Senior Customers"), subject to clause 20 below; he/she is eligible for a Quality Customer Club Seniors discount, whereby the Customer will receive 10% discount on purchases excluding prescriptions, gift vouchers, catalogues and already discounted items ("10% Seniors Discount"). For the avoidance of doubt, where the 10% Seniors Discount applies, points are awarded on the net price on eligible purchases paid by the Quality Customer Club senior Customer. 20. To be eligible for the 10% Seniors Discount, Quality Customer Club senior Customers must show to Quality Pharmacy Group a Victorian Seniors Card or Drivers Licence confirming the Customer's identification when applying for membership to the Quality Customer Club program. 21. The Quality Pharmacy Group is the promoter and owner of the Quality Customer Club program. Quality Pharmacy Group's headquarters is located at 550 Mt Alexander Rd, Ascot Vale, Victoria 3032. 22. Quality Pharmacy Group may at its absolute discretion assign the Quality Customer Club program without notice to the Customer. 23. The Customer cannot assign his/her Quality Customer Club membership and/or Quality Customer Club points. 24. Where there are unredeemed Quality Customer Club points under the Quality Customer Club program for a period of 12 months or more from the date of the last Quality Customer Club point(s) acquired by the customer, Quality Pharmacy Group may at its absolute and sole discretion terminate the Customer's membership to the Quality Customer Club program with any Quality Customer Club points outstanding being cancelled and not redeemable. For the avoidance of doubt, the Customer may at any time thereafter apply for a new Quality Customer Club membership card.

Updated June 2012.



'Experience the Difference'

STORE LOCATIONS

QUALITY PHARMACY ARMADALE
1195 High Street, ARMADALE VIC 3143
Phone: 9824 6666

QUALITY PHARMACY BELLPOST
Shop 17/18 Bellpost Shopping Centre
Anakie Rd NORLANE VIC 3214
Phone: 5275 6977

QUALITY PHARMACY BRIGHTON
33 Church Street, BRIGHTON VIC 3186
Phone: 9592 1500

QUALITY PHARMACY CHURCH STREET
2/72 Church Street, BRIGHTON VIC 3186
Phone: 9592 1146

QUALITY PHARMACY BURWOOD ONE
Shop 20 Burwood One Shopping Centre
Cnr Blackburn Rd & Burwood Hwy
EAST BURWOOD VIC 3151
Phone: 9886 6777

QUALITY PHARMACY BURWOOD EAST
26 Burwood Hwy, BURWOOD EAST VIC 3151
Phone: 9808 9962

QUALITY PHARMACY EPPING
Shop 49 Epping Plaza,
Cnr High & Cooper Sts, EPPING VIC 3076
Phone: 9401 1375

QUALITY PHARMACY EPPING HEALTH CENTRE
Shop 4 230 Cooper St, EPPING VIC 3076
Phone: 8401 1666

QUALITY PHARMACY KEILOR DOWNS
Shop 23/24 Centro Keilor Plaza,
Taylors Road, KEILOR DOWNS VIC 3038
Phone: 9364 0294

QUALITY PHARMACY MITCHAM
507 Whitehorse Road, MITCHAM VIC 3132
Phone: 9873 1138

QUALITY PHARMACY WERRIBEE
Shop T109 Werribee Plaza,
Cnr Heaths & Derrimut Rds
HOPPERS CROSSING VIC 3029
Phone: 9749 3332

QUALITY PHARMACY WERRIBEE MEDICAL
Shop T192 Werribee Plaza,
Cnr Heaths & Derrimut Rds
HOPPERS CROSSING VIC 3029
Phone: 8742 7511

Join in store NOW or join online at www.qualitypharmacy.com.au

QUALITY PHARMACY GROUP
Enquiries: 9370-8922



'Experience the Difference'

QUALITY CUSTOMER CLUB

Join now...



Introducing the **QUALITY** CUSTOMER CLUB PROGRAM

Why the CLUB?

CLUB Features & Benefits

- **FREE** to join!
- **20%OFF Private Prescriptions**** (**Prescription items not listed on the Pharmaceutical Benefits Scheme)
- **Earn** Quality Points
- **Voucher** or reward cash back offers
- **FREE** Health Screens - two annually! (Blood Glucose, Triglyceride, Blood Pressure Testing)
- **Birthday** Gift Voucher (valued at \$15.00)
- **10%OFF** for all Seniors Members (excluding prescriptions, vouchers and already discounted lines)
- **FREE** Samples
- **BONUS** Points
- **WIN** incredible prizes! Exclusive CLUB Member competitions
- **Exclusive VIP Events** and much more...

QUALITY Points

How we reward you...

- Every dollar you spend on eligible items (excluding prescriptions*) earns you 5 Quality Points
- Every 1500 Quality Points gives you \$15.00 redemption to spend in store.

Sent directly to you in the form of a \$15 Voucher!



How do I redeem my Quality Points? We make this easy!

Every time you reach 1500 Quality Points we will send you a \$15.00 Voucher to spend in store! Please be sure that your address and/or email is kept up to date to ensure you receive your vouchers.

**Legislation prohibits the discounting or incentive promotion of NHS subsidised prescriptions; these transactions cannot be used towards QCC points.*

SOLUTIONS

SAVE on your favourite things...

As we learn more about what your favourite products are, Quality Customer Club will be able to send you specific vouchers, double points specials and promotional activities on your favourite things!

This includes products from categories such as:

- **Pure & Natural** Skin Care
- **Mother & Child**
- **Alternative & Vitamin Health**
- **Health Services** (Health Screening, Bone Density testing, Diabetes educator)
- **Beauty**

and many more specialised health and lifestyle services and solutions...



Join the CLUB for **FREE** in store **NOW!**

OFFICE USE ONLY

Processed by: _____

Date: _____



'Experience the Difference'

www.qualitypharmacy.com.au