



We are an experienced company that use modern, well equipped vehicles with professional, experienced removalists.

QUOTING

Our quotes are based on the information that you provide about your move, including access restrictions for the truck in your enquiry. If you have provided no access information we have assumed that the access is reasonable. If otherwise, please notify us and we'll adjust the quote if necessary.

INSURANCE

Your goods are covered by an insurance policy for any loss or damage that may occur if the truck is involved in a collision, overturn or fire. This is a restricted cover insurance (Commonly called Transit Insurance) and is included in the quote. If you would prefer to extend this to Full Cover insurance, which covers for any damage that might occur during loading/unloading or general transit, we recommend

www.interstateremovalsinsurance.com.au or

CARTS Removal Insurers on www.removalsinsurance.com.au and get a quote.

PAYMENT METHODS

Please note that we accept Visa and MasterCard as method of payment if required - a surcharge of 2.5% is applicable. Alternatively we offer direct deposit or bank to bank transfer to our account. We do not accept cheques as method of payment. All jobs will need to be paid prior to, or at completion. Unfortunately we do not do accounts. Bank to bank transfers can only be done if you have a fixed price move & paid 3 working days prior to the move date. Hourly rate jobs are payable on completion to the driver, or alternatively paid over the phone by credit card.