PremierPC

MANAGED SERVICES

KEEPING YOUR IT RUNNING

Healthy workstations?

How would your business survive with no access to PCs or laptops? If your system went down, what would the impact be on your business?

Managed Services helps look after your IT by providing a continuous service health check through the following:

- Building a clear picture of each workstation
- Producing reports on issues
- Highlighting potential risks
- Updating and upgrading software
- Enhancing performance
- Reducing downtime
- Providing on-going support

This all helps you to concentrate on growing your business and increasing your profits.

THE SOLUTION

We monitor, maintain and support your workstations. 24/7.

Managed Service consists of three separate services that can be built up over time to give your PCs and laptops complete support.

MONITORING	MAINTENANCE	SUPPORT
24/7 health check	Automatic patches and updates	Combines monitoring and maintenance
Identifies issues early on	Improves PC performance	Helpdesk support
Keeps your business running	Helps you work smarter	Reduces downtime

Many customers start with monitoring and then, once we have worked in partnership to build up an understanding of current IT infrastructure, they move on to the full support package so we can provide improvements to performance.

MANAGED SERVICES

What does it cover?

- Backup
- Antivirus
- Disk Space
- Networking
- External Websites
- Security
- Email System
- Hardware
- Performance

What can you expect from each service?

Service	What it does	Benefits
Monitoring	Checks status of your workstations 24/7 Builds up a clear picture of each workstation Provides Weekly reports Automatic health check Work undertaken remotely	Identifies issues early on Helps work out where improvements can be made No drain on in-house resources
Maintenance	Provides updates and upgrades Allows work to be carried out remotely Virtual technician – no need for an extra person in the office	Improves performance Helps you work smarter and faster Cost effective solution per Device
Support	Extension to monitoring and maintenance service Helpdesk support Ideal for companies with no in-house team	Value for money Less downtime IT issues resolved quickly More efficient use of resources

How does it work?

Set up is quick and easy. We'll happily come in and give you a demo, or you can even opt for a free trial to see how it all works. Just give our team a call and they will talk through with you how it works. They can either come in to your offices or set it up remotely.

For more information please contact us on: 02 8205 7583
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