



Looking for a Property Manager?

Why we are different.....

- ▶ **State of the Art Leasing Software** - we are committed to finding you the right tenant at the right rent. Technology is essential to quickly track and monitor tenant enquiry and viewings. Specialist software insures we show more tenants through, provide better feedback to our owners and lease faster! Ask to see a demonstration or view <http://www.inspectrealestate.com.au/>
- ▶ **Video Inspections and Property Condition Reports** – we can capture every little detail of your property! Video inspections miss nothing, they enable us to zoom in on cleanliness, maintenance, risk areas and previous repairs. Owner reports are emailed with a link to YouTube, simply click the link and it's as if you are walking through the property with your property manager! Ask to see a sample video.

- ▶ **Owners Paid Twice Monthly** – We can help make your cash flow faster, the money is better in your account than in ours! An experienced trust accounts person can transfer a mid-month payment as well as an end of month payment, the option is yours.
- ▶ **Permission Before Spending** – Property management is more than coordinating tenancies and rental payments – it's about helping you smooth the bumps. We believe it's all about communication which is why we contact you before undertaking any maintenance to ensure there are no expensive surprises on your statement.
- ▶ **Online Access to Statements & EOFY Summary** – Dedicated to keeping you fully informed we provide online access 24/7. Simply login to view your real-time information and see rental receipts, invoices and upcoming payments.
- ▶ **Hands on Business Owners** – Amy & Andrew are passionate about service. So much so that they ensure every owner is contacted on a 3 monthly basis

for valuable feedback. They believe this is the best way to continually improve process and client satisfaction.

- ▶ **Experienced staff** – property management is a skilled role, a junior often does not have the skill set required to deal with the demands that come with the role. Complex problem solving, negotiation, assessing risk and time management skills develop over time. This is why we appoint experienced staff to look after your most valuable asset.
- ▶ **Regular Training** – Property management is becoming increasingly litigious. You'll have the security of knowing that your requests are in capable hands and your property manager is fully equipped with the skills and support to manage your investment. Regular training ensures we are up to date with legislation changes and reduces your risk.

Would you like to know more?



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