



COMPANY PROFILE

SAFETY FIRST . . . is your Best Option

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Table of Contents

COMPANY PROFILE	1
INTRODUCTION	2
OUR PEOPLE	3
OUR SERVICES	4
OUR TRAINING PACKAGES	6

Company Profile

Company Name:	CSM Safety Services Pty Ltd
Australian Company Number:	107 020 137
Australian Business Number:	93 107 020 137
Date of Company Registration:	12 November 2003
Proprietors:	Craig Stewart, Managing Director, Principle Consultant Christine Stewart, Business Manager
Company Secretary:	Craig Stewart
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Introduction

"Professional, practical solutions provided to industry which enables the establishment and maintenance of safe workplaces, CSM Safety Services Pty Ltd strives to be your provider of choice."

At CSM Safety Services we understand the importance of safe work practices, safe people, safe equipment and their relationship to a company's bottom line. In Australia the workplace incident rate has been less than desirable for a number of years and this fact alone is driving the various federal and state authorities in the development and implementation of the workplace health and safety regulatory framework that is now enforced.

Whilst the authorities strive to provide workable regulations that enforce safety at the workplace which is supported by practical guidance publications, seminars and media releases; industry owners, managers and employees are still unsure of their obligations when it comes to the provision of a safe workplace. This is not surprising when you consider all the information, rules and requirements of business today that employers and employees are expected to know and apply. This is where a company such as CSM Safety Services is of valuable service to industry; we are able to assist you in understanding and applying the requirements of the various Workplace Health and Safety legislation as enforced in the states and territories of Australia.

CSM Safety Services are able to listen to your needs and desires then provide you with a practical yet compliant solution for your operations; this service is provided by our consultants who are extensively trained and experienced in industry and conversant with the statutory directions as applicable to your business.

It is the aim of this document, CSM Safety Services' Company Profile, to introduce our people, our capabilities and services that are available to you. Should you have any questions or require an obligation free review of your business and quotation please contact us using the details as contained in this document.

Please remember . . .

"A safe workplace using safe people, safe equipment and safe substances is a well managed business that will achieve its bottom line."

Our People

Craig Stewart, Managing Director and Principal Consultant



Craig has over 30 years of industrial experience gained from the Australian Defence Force, the corporate sector (both private and government owned), private industry and local government. In all of this work experience, Craig has been actively involved in the field of workplace health and safety in various degrees including, safety committee member, safety representative, safety officer and now a safety professional.

With trade qualifications in aircraft maintenance and technical and logistical resource management; Diploma of Occupational Health and Safety and industry qualifications in risk management, chemical management, safety management, confined space entry, first aid, auditing and project management skills; Craig is a Chartered Professional Member of the Safety Institute of Australia and a RABOSA certified Lead Auditor – OH&S Management Systems. Craig has the ability to relate to a wide range of workplace situations and is able to provide a sound, practical solution with respect to the application of the various safety related statutory requirements.

Craig is the main point of contact for our clients and he always strives to be polite and professional at all times, this characteristic is widely recognised and is the mainstay of our success to date.

Christine Stewart, Business Manager



Christine has over 30 years of workplace experience gained from the retail sector, the Australian Defence Force and the manufacturing industry. Christine has also been exposed to safe workplace management systems and has a practical understanding of the aims of such business requirements.

With topographical survey and information technology qualifications along with business management principles experience, Christine provides the business operational management function for CSM Safety Services. Christine is the first point of contact a client usually has and she is always polite and understanding of your requirements and our capability; so you can be assured of first class treatment at all times.

Our supporting staff

CSM Safety Services has the ability to call on a number of experienced professional safety advisors as our work load demands. All advisors contracted for services are specialists in their field with a minimum of five years experience in the areas of their speciality and work in accordance with our quality directions. You can be ensured that you will have access to the most experienced personnel making sure that you get the right solution the first time, with the least amount of fuss or concern.

Our Services

CSM Safety Services offers the following workplace health and safety services to industry:

Hazardous Substances Management Systems – hazardous substances are materials that have a known risk to human beings. CSM Safety Services are able to provide your business with specialist assistance in the identification of these materials in your workplace, conducting the hazard identification and risk assessment process, assist your staff in the development of safe work practices and training and education of your staff in their responsibilities with respect to the safe use of these materials.

Dangerous Goods Management Systems – dangerous goods are those materials that pose a physical threat to persons, property and the environment through their flammability, explosivity, toxicity, corrosivity, or other such characteristics. Since the Longford incident in Victoria and other such major incidents around the world, jurisdictions have introduced specific legislation to control these hazards in our communities. CSM Safety Services offer specialist services in this area and can provide you with material identification, hazard identification and risk assessment, manifest preparation, placarding requirements, emergency response planning, storage and handling solutions, community consultation and educational services.

Safety Audits and Compliance Reviews – safety management systems are dynamic in that for them to be effective they must be maintained regularly and reviewed for effectiveness in the workplace and compliance with the ever changing statutory directions. CSM Safety Services has certified and widely experienced safety auditors on staff who are able to review your current safety management system, identify any shortfalls and provide avenues of improvement for you.

Safety Management Systems Development and Implementation – the safety management system of your business should conform to the regulatory framework yet still be functional within your workplace. CSM Safety Services can develop your system in accordance with a number of guidance frameworks, for example Australian Standard 4801, or Safety Map. Any such system must be developed in consultation with all parties at the workplace and it must address the business operations without impeding its desired output. We can review your workplace and your work methods then design the system along with a practical implementation method that ensures the system adoption within your operation.

Hazard Identification and Risk Management – this is the corner stone of all safety management systems, indeed it is the back bone of all business operations. With positive hazard identification being conducted within your business ensures that all appropriate controls are in place to manage the associated risk. CSM Safety Services employ staff that are formally trained and widely experienced in risk management that enables us to provide you with professional yet practical services in this area. The aim of this service is to enable you and your staff to formulate safe work practices that practicably reduces or even eliminates the risk of injury, illness or death in your workplace.

Confined Space Entry Systems and Support – confined spaces are still present in our workplaces and are still of major concern due to the injuries and deaths that occur across Australia. CSM Safety Services can provide your business with confined space management systems including space identification, register development, risk assessment, safe work methods, entry equipment and specialist entry support staff including the rescue function.

Locum Safety Advisors – all workplaces are expected to have access to safety personnel that are able to provide sound safety advice to the business; whilst this function is widely furnished by internal staffing in larger companies, smaller businesses may not have the luxury of this capability. This advice should be available at all times of business operation and during times of specialist staff leave or other absence could leave your operation vulnerable to unidentified hazards and their associated risks not being appropriately managed. CSM Safety Services are able to supply qualified safety officers for short term assignment or on a regular visit basis to assist you in meeting these needs of business.

Safety Coaching and Mentoring – to ensure that the safety management system is effective in your workplace you must ensure that everyone is performing their obligations as required by law. CSM Safety Services are able to provide coaching in this area providing your business with the skills and knowledge required to ensure your obligations are met and that safe behaviour becomes the normal way of the workplace. With encouragement and an extent of direction managers and supervisors are encouraged to participate in the safety management system; this then flows on down the line to all workers and your safety performance can only improve.

Safety Training and Education – to ensure that your safety management system is functioning to the desired level you must educate your staff in the systems methods, you must also educate your staff in certain hazard based topics as directed by law; such as risk management, hazardous substances, confined space entry, correct use and maintenance of personal protective equipment, plant use etc. CSM Safety Services has a number of training courses available to industry; the details of which are included in this document.

Chemical Spill Control Solutions – under various state and federal based legislation, all spills of hazardous materials must be safely controlled, contained and cleaned-up in a prompt manner with as little impact on the environment as practicable. CSM Safety Services has been appointed as the North Queensland Approved Distributer for the EcoSpill product range; this enables us to supply the following solutions to industry:

- Spill Kits: Hydrocarbon, Chemical & Marine;
- Containment Pallets;
- Water/Oil Separators;
- Safety Cabinets;
- Spill Trays; and
- Floor Bunding solutions.

Please call for an obligation free quotation.

Our Training Packages

CSM Safety Services offer the following training packages to industry:

- An introduction to hazardous substances in the workplace (4 hours)
- Hazardous substances in the workplace (2 days) - Nationally Recognised Training
- Dangerous goods storage and handling (2 Days) - Nationally Recognised Training
- Safe Storage and Handling of Chemicals (3 Days) - Nationally Recognised Training
- Material Safety Data Sheet Interpretation and Use (4 Hours)
- Chemical Spill Control (4 - 6 Hours depending on client needs)
- Safe Storage and Handling of Flammable and Combustible Liquids (3 Days)
- Chlorine Awareness (4 hours)
- Fluoride Awareness (4 hours)
- Sodium Hypochlorite awareness, storage, handling and transportation (4 hours)
- Safety awareness (4 hours) (Customisable to client needs)
- Safety for managers (2 day workshop)
- Risk management (1 day)
- Job Safety Analysis (4 hours)
- Gas Test Atmospheres (1 day)

In association with Registered Training Organisations CSM Safety Services can also offer other training topics under license, please contact us for a topic list, availability and scheduling when required.

Delivered under licence to RTO No 30270:

- Working Safely in Confined Spaces (3 Days) - Nationally Recognised Training
- Working Safely in Confined Spaces (Recertification) (2 Days) - Nationally Recognised Training
- Self Contained Breathing Apparatus (4 Hours) - Nationally Recognised Training

Customised training packages designed to you business' needs are available on request; it is our aim to ensure your workforce is suitably trained and educated to enable your management systems objectives.