



Rose City Caravan Park

Park Rules & Information for Guests



Arrivals & Departures:

- Check in - after noon
- Check out time - strictly 10am.
- Early/late check-in or check-out may be arranged at the time of booking.
- * Extended Stay: Park Management must be advised - we can only guarantee your site to the time noted on your Registration Card.
- * Extra people: An additional charge is applicable for more than 2 people in one cabin, van or site. The number of extra persons should be advised to Park Management at the time of booking or as soon as it becomes known to you.
- * Park Management may refuse a booking at our discretion.

Cancellations & Refunds:

- * Any changes to reservations, or cancellations may incur an administration fee.
 - 14 days cancellation before the reservation date - full refund.
 - 48 hours cancellation before check-in date - no refund.
 - Late arrivals, early departures, no shows or evictions - no refund

Behaviour:

- * Respect others & keep noise to an absolute minimum between 10.00pm & 6:30am.
- * Immediate eviction will occur for drunkenness; abusive, violent, disruptive or lewd behaviour; foul language; anti-social behaviour towards others; illegal drug use; indecent exposure, public nudity or not accepting instructions from Park Management.
- * Police will be called to take appropriate action if necessary.
- * Gathering of more than 6 people on any one site is not allowed unless previously arranged with Park Management.
- * You are responsible for the behaviour of your guests. Please ensure they leave the park by 10.00pm.
- * Any visitor found to be on site after 10.00pm will attract an overnight charge of \$15.00, payable immediately.

Amenities:

- * Please consider others when using the facilities by leaving them in a clean, neat & tidy condition.
- * Keys are issued for the ladies toilet block. Please return keys to the office or leave in *"Peggy the Pig"* as you leave.
- * Cleaning times:
 - Weekdays: 9am – 10am
 - Weekends & Public Holidays: 10am – 11am
- * The Book Exchange is there for everyone's enjoyment. If you take a book, please leave one of your own.
- * The BBQ is available for all park patrons and is free of charge. Please leave the area clean and tidy after use.

Children:

- * Parents are responsible for their children's behaviour.
- * Children under 12 years old must be accompanied by an adult to the amenities block & supervised at all times.
- * No riding of bikes, scooters, skateboards etc after dark or around amenities.
- * Bikes, scooters skateboards etc are not to be left lying around.
- * Appropriate safety equipment is to be worn at all times.

Pets:

- * Pets are welcome (at Park Management discretion).
- * You must take full responsibility for your pet & ensure they do not disturb other guests. This includes toilet duties too!
- * Pets are only permitted in cabin accommodation by prior arrangement.
- * Pets are not allowed inside the amenities block.
- * Pets must not be left unattended & must be kept on a leash or in a purpose-built pen when outside.
- * You must assume liability & indemnify us against all & any damages, or claims that may arise due to your pet staying in our park.

Fires:

- * Open fires are not permitted & no open flames are permitted during Total Fire Ban days.

Evacuation:

- * In case of fire or other emergency, you must follow evacuation procedures as displayed throughout the park.

Laundry:

- * Pricing for washing machines & dryer are clearly marked in the laundry.
- * Machines only take \$1 coins & change is available from the office.
- * Please use the clothes lines provided. No temporary clothes lines are to be erected in the trees.

Electricity supply:

- * Only appropriate capacity (15 amp) power leads may be used.
- * Any damage caused by poor power leads will be charged to your account.
- * Leads must not be a trip hazard or cross walkways.
- * Guests are prohibited from tampering with, altering, modifying, or otherwise interfering with any electrical equipment, power outlets, meters, structures, & apparatus or like electrical fixtures & fittings.

Rubbish disposal:

- * All rubbish must be placed in the bins provided which are emptied twice a week.
- * Recycle bins are clearly marked so please recycle where possible.

Security:

- * Keep your valuables safe & your caravans locked; remember our park is open to the roadway.
- * Park Management has no responsibility for theft or burglaries.

Cabins, Vans & Sites:

- * Only 1 tent or 1 caravan/motor home & 1 vehicle per site.
- * The number of people accommodated in each cabin or van must not exceed the number of beds available.
- * Please keep your cabin/van or site neat & tidy. If maintenance is required, please notify Park Management.
- * Cabins are serviced every 7 days from check-in (including linen change, towel change & re-supply of consumables).
- * Upon request, additional linen can be supplied to Overnight vans for stays longer than seven (7) days.
- * Additional cleaning costs may apply if cabins or vans are not left in a clean & tidy state upon check-out.
- * Do not remove any caravan park property from the cabins/vans. You will be charged for replacement costs for any missing or damaged items.
- * Trenches must not be dug around tents or annexes without permission from Park Management.

Trees & Landscaping:

- * We cannot accept any responsibility for personal injury or damage to personal property from falling branches or debris.
- * Do not tie ropes or lines to trees
- * Do not climb the trees.
- * Removal or damage to trees, shrubbery or park grounds is strictly prohibited.

Smoking:

- * Please consider others when smoking within the park grounds.
- * There is no smoking inside any building in the park.
- * You & your visitors must comply with applicable Queensland Government Smoking Laws in place at all times.
- * Please dispose of cigarette butts in the ashtrays/tins provided.

Water & dump point

- * Water usage must comply with the level of water restrictions at the time of stay.
- * Please report any water leaks to Park Management as soon as noticed.
- * All grey & black water must be emptied into the dump point next door (Puma Service Station).
- * Washing of vehicles/vans is not permitted within the park.

Vehicles:

- * You must observe a walking pace speed limit (5 KmH) at all times within the park.
- * Additional vehicles are to be parked in the visitors' car park.
- * Please do not park on empty sites or slabs as this may cause major problems for late check-ins.
- * Visitors must park in the visitor's car park unless prior arrangement has been made.
- * Petrol, gas & tyre storage is strictly forbidden in the park.
- * All vehicles within the park must be registered & in towable condition
- * Vans & Camper trailers to be parked with their tow bars facing the roadway while motorhomes & buses must be facing the roadway.
- * Please see Park management to arrange boat and/or trailer parking.

Office Hours:

- * The office is open between 7.30am – 7.00pm. If the office is unattended, please ring the bell or call 07 4661 1662 for service.

Prices, rules & policies are subject to change without notice.