

Our 100% Quality Guarantee

When choosing to use Plumber Castle Hill, you can feel safe knowing that our 100% written guarantee is one of the strongest in the plumbing industry. Not only do we fully guarantee all our workmanship, we also provide labour guarantees against faulty manufactures parts.

Although we only use the most trusted and high quality vendors to source our materials and parts there's always a slim chance that a manufactures part could fail. Plumber Castle Hill takes responsibility for the manufactures part by actioning all the administrative procedures required to claim warranty on any failed third party parts that may have been required to complete your repairs.

This means you're fully covered as all labour costs associated with the replacement of a failed part are covered free of charge. Any and all labour costs are passed on to the manufacturer of the part/s. Although other plumbing providers may not provide this type of full coverage we see it as the only viable option to enable us to remain consistent in maintaining our high level of excellence in the field of customer service.

Furthermore should the rare occurrence of a warranty claim ever happen to be associated with your residence or business your guaranteed a high priority job status which means you're not left waiting around for other jobs to be completed before your claim is attended to and rectified. This is just another area where we feel we can exceed your expectations should the unfortunate event of a warranty claim ever take place whilst using our services.