

## Your first meeting at Best Wilson Buckley

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**We understand that your meeting with us might be the first time you have needed to meet with a lawyer for advice. While you might have previously purchased or sold a property, or had a will drawn, seeking advice in relation to a situation of great personal sensitivity can be a daunting prospect.**

### What will occur at an initial attendance?

Our initial attendance is a chance for us to find out more about your situation and how we might address your current concerns. The breakdown of a personal/family relationship is a difficult time and, accordingly, we take a more holistic approach to what you need to know in order to move forward in a positive way.

You are more than welcome to bring a support person with you if you wish.

We are more than happy for you to drive our discussion.

Ultimately we are here to answer your questions in the most simple and appropriate way.

### We are likely to discuss with you:

- » some background information in relation to your relationship and the circumstances surrounding your separation;
- » if relevant, a general discussion in relation to your child or children and the arrangements presently in place for their care;
- » any pressing concerns you may have in relation to urgent financial or parenting issues;
- » any pressing concerns that you may have for your personal safety or the safety of your child or children; and
- » any concerns you may have in relation to obstacles to the amicable or easy resolution of future financial and parenting arrangements.

After discussing with you the manner in which the law will apply to your unique situation, we are often in a position to talk to you about the range of possible outcomes and importantly, our recommendation with regard to the best way of resolving any issues quickly and without undue conflict or anxiety.

We have no difficulty with you preparing a list of questions before our meeting, but often find that such questions are answered in the context of our general discussion.

We may also take the opportunity to introduce you to other members of the Best Wilson Buckley Family Law team that are likely to be in contact with you during the course of your matter.

### What will the cost be?

We offer a reduced initial attendance fee which can be confirmed by our team. We will reserve up to 90 minutes in which to discuss your matter and we can, of course, arrange a follow-up attendance should extra time be required to discuss introductory matters.

### What will my obligation be?

Following an initial attendance, a number of our clients will not require our assistance again – simply because they are now in a position to effectively negotiate themselves with their former partner.

Ultimately you determine the level of our future involvement. The most important thing is that we remain available to you should you need further assistance. We will not accept instructions from your former partner to act on their behalf or provide advice to them at any time. We understand that discretion is necessary at a time where you may be contemplating separation. We will not inform any person enquiring of us whether you have obtained advice from us or whether you are a client of the firm.

Your file will remain open and we remain available to assist you in formalising any agreement you may reach, or intervene should the situation become problematic again.

In the event that you do require our continued assistance, we will discuss our approach to client care with you at our first attendance. This includes providing you with information about your legal costs, how we charge you for services provided, and our obligations under the Legal Profession Act relating to costs disclosure.

In the event that you retain our firm, you will receive a client care package which includes our fee agreement and costs disclosure notice, estimates of fees for various stages in your matter and further helpful information in relation to your situation.

If you decide to retain our firm you will also be at liberty to access our emergency mobile service which allows you to make contact with one of our lawyers at any time after hours in the event of an emergency. We know that difficult situations often arise at the worst times and are available to either assist with advice on the spot or make arrangements to have your lawyer telephone you back.

**TO ARRANGE AN INITIAL ATTENDANCE, YOU CAN CONTACT US ON**

07 4639 0000 in Toowoomba | 07 3210 0281 in Brisbane | 07 3812 1392 in Ipswich

email us at [info@bwbfl.com.au](mailto:info@bwbfl.com.au) or use the contact form on our website [bwbfamilylaw.com.au](http://bwbfamilylaw.com.au).