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## Introduction

RIKA Security has an aim to build a reputation as a reliable service provider that constantly strives to achieve excellence. RIKA Security seeks to implement best practice in every facet of the business.

RIKA Security guards are highly trained security personnel who are fully licensed and have first aid training, regular ongoing skills training and are a vital asset to RIKA Security in providing protective services at the highest level.

Your safety and peace of mind is paramount at RIKA Security, whether you're a domestic or commercial client we will offer you a range of security solutions and services aimed at delivering just that – peace of mind.

## Statement Of Values

- Our valued clientele is the foundation of our business and we aim to ensure they continue to receive the best service at all times.
- Attentive customer service ensures that our clients' needs are met in a prompt and timely manner.
- Ongoing training for all personnel to ensure best practice is achieved.
- We aim to provide you with affordable and reliable security services to match your risk profile and security requirements.
- Our commitment to Occupational Health & Safety practices that ensure we provide a safe and friendly environment for all employees.
- Providing our clientele, be they domestic or commercial clients, with continual support 24 hours a day and seven days a week.
- As a RIKA client you can expect efficient service from an experienced professional team. Our company operates on the basis of:
  1. **Trust** – To build mutual support and respect with our clients.
  2. **Honesty** – We operate with integrity.
  3. **Commitment** – We aim to provide only the best service in the industry.
  4. **Respect** – This is essential to build and maintain strong relationships with our clients and their customers.

## **Static Guard**

Our manpower division is an extremely versatile body able to perform all forms of security guarding. All security officers undergo our induction session which covers a variety of standard security procedures and issues but we also incorporate new security issues as they arise, such as teaching counter-terrorism awareness.

We have successfully catered security for major events, shopping centres, building sites, clubs and pubs. All RIKA security officers are fully licensed and attired impeccably in either a RIKA security uniform or as per client instructions.

They are highly trained, professional and courteous enabling them to control any situation quickly and effectively.

### **OUR UNIFORMED AND PLAIN CLOTHES SECURITY OFFICERS ARE AVAILABLE FOR:**

- High Risk Building Security
- Constructions Sites
- Shopping Centre
- Gatekeepers & Traffic Control
- Gatehouse duties
- Concierge
- Special Events
- Conventions
- Special Expertise with hostile takeovers



- Venue/Exhibitions
- Crowd Control
- Other Special Duties as may be required

Our security officers are trained, briefed and most importantly supervised at each assignment.

## Health & Safety

At RIKA Security, we are committed to protecting the health and safety of our staff, clients and the communities they work in.

Our staff members are trained to use risk minimization and risk avoidance strategies to make safety a priority as they carry out their duties. We strive to build teams with the ability to show initiative and take responsibility in difficult situations.

## Our Corporate Vision

Our aspirations leap all heights and cross all limitations. To become one of the leading providers of Security Services, by always exceeding our client's highest expectations and delivering superior service through our high standards of team selection and training.

## Our Mission Statement

To provide our clients with service which is exceptional, whilst maintaining the highest level of work ethics and accountability.

## Ethical Standards

- **Obeying the law** – we are a good corporate citizen which entails everyone in the organisation complying with the laws and regulations where RIKA conducts operations.
- **Standards of conduct** – we conduct our business with honesty, integrity, respect and care.
- **Sustainable development** – we are a responsible organisation and operate with policies that create sustainable development.
- **Conflicts of interest** – we expect our employees to avoid personal, financial and other interests that could bring the company into disrepute or conflict with an ability to carry out their jobs.
- **Political activities** – we neither support political parties nor contribute to the funds of groups whose activities promote political interests.
- **Legitimate business** – we encourage the promotion and defence of our legitimate business interests.
- **Diversity** – we value the differences between people and endeavour to operate with workforces which reflect the diverse nature of communities that are local to our facilities.
- **Equal opportunities** – we are committed to fairness and do not discriminate on grounds of gender, religion, race,



disability, colour, nationality, ethnic origin, age or sexual orientation.

- **Environmental protection** – we aim to invest in programs that achieve high standards of environmental care.
- **Competition** – we support open and fair competition in all markets where RIKA conducts its business.
- **Reliable reporting** – our accounting statements and supporting documents provide a true and fair view of the financial position of the company.
- **Business integrity** – we do not give or receive inducements to obtain or bestow business, services or financial advantage.
- **Fraud prevention** – we do not tolerate fraud and operate a firm prevention of fraud policy.

## Our Major Clients

At the moment RIKA security provides static guards for the following:

- **Bridgebanks Security Pty Ltd**
- **Australain Corporate Security Group**
- **St George Community Housing**
- **Corporate Security & Facility Services**
- **Business Protection Group (BPG)**
- **Guardium Security Services**
- **Aussec Protective Group**



## Contact Details

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