



## CAPABILITY STATEMENT

### Introduction

First Aid Academy Pty Ltd is an innovative, professional First Aid Training centre. We create **'confidence to care'**. Providing nationally accredited courses and services including sales & hire of rescue equipment as well as First Aid provision at local events. Catering for a wide variety of local organisations, nationally owned corporate businesses, government agencies, as well as the general public in Cairns & Far North Queensland. First Aid Academy is locally owned by Alex van Welderren, who has over 25 years in training experience and has been successfully operating since 2005.

**'Our aim is to provide quality, affordable first aid training and rescue equipment to the community, with the result being that everybody has the confidence and equipment to save a life'**

### Contact Information:

**Alex van Welderren, CEO**  
**Lauren Mesh, Training & Admin**  
 Address: 36 Florence Street, Cairns, 4870  
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 Website: [www.firstaidacademy.com.au](http://www.firstaidacademy.com.au)

### Business Details

ABN: 72 159 716 337  
 RTO #: 40920  
 Work Cover: WCA150466630  
 Insurance: PLI \$20,000,000  
 PII \$ 5,000,000  
 Copy of Certificate of Currency is available on request

### Normal Office Hours

Mon – Fri ..... 8am - 5pm  
 Saturday ..... 8 am - 1pm  
 Sunday ..... Closed  
 Flexible training options for evenings/weekends

### Scope of Services

- Training in Health Packages (listed below)
- First Aid Kit Restocking & Sales
- Sales, Servicing & Hire of Equipment including Advanced Resuscitation (oxygen), Rescue Equipment, Automated External Defibrillators (AEDs) and First Aid Training Material
- Sales Consultant for brands:- Ferno, Zoll, Defibtech, Aquatica, Aerohealth, Livingstone, Laerdal, Alpha & Safety Dave
- First Aid provision for Events including Sporting, Community, Charity and private functions
- Chinese language courses available to help service the tourism industry

### Nationally Accredited Courses Offered

- HLTAID001 Provide Cardiopulmonary Resuscitation
- HLTAID003 Provide First Aid
- HLTAID004 Provide an Emergency First Aid Response in an Education and Care Setting
- HLTAID005 Provide First Aid in Remote Situations
- HLTAID006 Provide Advanced First Aid
- HLTAID007 Provide Advanced Resuscitation (Oxygen Resuscitation)

### Other training programs provided (non-accredited, awarded with a Statement of Attendance)

- Parents First Aid – Infants, Toddlers and Parents
- Airway Management – Training in iGel insertion
- Injection training for RFDS kits

**'Professional fun trainers with real world first aid experience ensure courses are interesting and engaging'**

## Facility, Course Scheduling & Locations

- Modern training centre
- Centrally located in Cairns
- 4 classrooms with the latest media equipment
- Public courses – 6 days per week
- Online booking system via the Course Calendar
- Training can be conducted for group bookings, onsite at your business
- Programs can be flexible, after hours and sessions tailored to suit staffing schedules
- We will send our trainers nationwide. Our trainers often travel from Cairns to the Tablelands, South to Mission beach or North to Mossman and up Cape York and Islands

## First Aid Equipment

First Aid Academy and their First Aid instructors take pride in the large amount of training equipment available to the students and trainers. We have all the required equipment in our training centre and also available on site when trainers comes to you. This way students get familiar with a large range of Rescue equipment. All equipment is clean and functioning to maximise training quality.

## Accreditation & Quality Assurance

First Aid Academy is a Nationally Registered Training Organisation (Provider Number # 40920).

First Aid Academy maintain their registration as an RTO (Registered Training Organisation) and ensure compliance to the Standard for Registered Training Organisations 2015 Version 2.

Regular reporting & auditing is completed by the company's compliance officer to ensure that the highest standards are maintained. This is assessed in Queensland by the Australian Skills Quality Authority (ASQA) on a regular basis.

## Statement of Attainment

When a student has achieved the requirements of a unit of competency from a nationally endorsed training package, First Aid Academy issue an AQF Statement of Attainment (SOA) for that student. The SOA meets the requirements of AQF and ASQA, Identify the units completed and the RTO provider number.

## Guarantee

First Aid Academy believes in fair trading. Personal emergencies do happen and when any of your students can not attend the booked and paid for training we will accommodate them on another class that we conduct in our training facility in Cairns for no extra charge. We conduct public courses 6 times per week.

## Current Clients



## Staffing & Trainers

First Aid Academy employs 20 staff members. All our professional instructors are qualified according to standards set out by the Australian Quality Framework (AQF) and hold current certification for the training they are delivering. They hold a current Working with Children Blue Card, as well as the Certificate IV in Training and Assessment.

All staff complete an induction session to ensure they are informed about cultural awareness and comply with workplace health & safety. Regular professional development workshops are held throughout the year to up-date knowledge and skills to the highest quality.

## Events

First Aid Academy supports community events and can provide first aid stations and responders at your next event. First Aid Academy provide services at sporting, community and corporate events right across the region to assist event organisers in fulfilling their duty of care by ensuring the effective management of the provision of first aid response to incidents, injuries or illness that occur during the event.

Past Event Coverage:

- Gravitare Mountain Bike Festival
- Coral Coast Triathlon
- Touch Footy events
- Light the Night
- Iron Man Cairns
- UCI Mountain Bike World Cup
- Chinese New Year Celebrations
- World Cup Cricket
- Polo Event
- Great Pyramid Race
- Babinda Festival

## Donations

We donate expired bandages or surplus equipment to several organisations and animal shelters and we encourage not for profit organisations to apply for our sponsorship program.

