## We value your privacy

Aboriginal Family Law Services is committed to protecting and upholding the rights of our clients to privacy in the way we collect, store and use information, their needs and the services we provide to them. If we need to disclose any information about you we will ask you for your consent. If we think we need to disclose some of your information to another agency to prevent you or someone else from imminent serious physical harm we may do so without talking to you first. For more information, please speak to the Regional Coordinator in your region.

## We value your feedback

Aboriginal Family Law Services work hard to ensure our services meet the needs of our clients. If you have a compliment, complaint or suggestion please speak with one of our staff. You can request a complaint form for you to record your complaint. We aim to resolve complaints within 21 days, however we will let you know if this is not possible.

## And we value your support

We encourage all Aboriginal people concerned about family violence to become a member of our organisation.

Our members are drawn from the six regions in which we operate as well as Perth. There are a number of criteria for membership including being over 18 years of age.

Enquiries for membership can be directed to any of our office locations, or you can download our membership form online at www.afls.org.au



## Office Locations

#### Perth

P. (08) 9355 1502 • €. (08) 9355 0890 890 Albany Highway East Victoria Park WA 6101 PO Box 5254, East Victoria Park, WA 6981 • perth@afls.org.au

#### Broome

p. (08) 9193 5455 • f. (08) 9193 7913 Unit 1/46 Dampier Terrace Broome WA 6725 PO Box 2037 Broome WA 6725 • broome@afls.org.au

#### Carnarvon

P. (08) 9941 3633 • €. (08) 9941 3801 13 Skipworth Street Carnarvon WA 6701 PO Box 729 Carnarvon WA 6701 • carnarvon@afls.org.au

#### Geraldton

p. (08) 9965 4654 • €. (08) 9921 6377 66 Fitzgerald Street Geraldton WA 6530 PO Box 2731 Geraldton WA 6520 • geraldton@afls.org.au

### Kalgoorlie

p. (08) 9021 0244 • €. (08) 9021 2765 2/45 Brookman Street Kalgoorlie WA 6430 PO Box 10411 Kalgoorlie WA 6433 • kalgoorlie@afls.org.au

#### Kununurra

P. (08) 9168 2001 • €. (08) 9169 3321
Suite 1/10 Banksia Street Kununurra WA 6743
Po Box 1749 Kununurra WA 6743 • kununurra@afls.org.au

#### Port Hedland

p. (08) 9172 5024 ⋅ f. (08) 9172 5035 U5/31 Throssell Road South Hedland WA 6722 PO Box 2807 South Hedland WA 6722 ⋅ porthedland@afls.org.au

1800 469 246 www.afls.org.au



## Our Services



The Aboriginal Family Law Services (WA) aims to provide free culturally secure legal and support services to Aboriginal and Torres Strait Islander victims-survivors of family violence and/or sexual assault.

#### What does AFLS do?

#### **Legal** Services:

#### Child protection matters

- · Court matters
- · Care and protection proceedings generally
- · Pre court and post court matters
- · Signs of Safety meetings
- · Care Plan meetings
- · Advice on parent/family members rights in relation to contact
- · Advice on carer's rights
- $\cdot$  Negotiations in relation to contact and
- · Reunification

#### Family Law

- · Child matters
- · Negotiating parenting arrangements
- · Family Court applications
- · Recovery Orders
- · Parenting Arrangements
- · Contested & Consent Orders
- · Grandparents/other family rights

#### Violence Restraining Orders (VRO)

- · Assist with your application and provide support in court
- · Criminal Injuries Compensation
  - Assist with your application and obtain documents such as medical reports

# Everyone deserves to be safe

Family violence is not our way. Family violence is not our culture.

Family and sexual violence are crimes



#### **Client Support** Services:

- Court support
- · General client support and case management
- · Attending the police station with client
- · Safety planning
- · Strong Families meetings
- Advocacy
  - $\cdot \ Letters \ of \ support$
- · Going to appointments with client
- Community development through the delivery of targeted Community Legal Education (CLE) to children, women and men as a way of preventing violence in our homes and communities
- Crisis intervention including liaison with legal and accommodation services
- Client referrals to required services including medical, counselling, accommodation, financial and other legal services
- **Deliver healing programs** and arrange community events
- Providing information to other services in your area about legal issues related to family and domestic violence and sexual assault

For more information about our services please contact the office closest to you