

## **Frequently asked questions**

### **Do you offer a mobile service?**

Yes, for your convenience we offer an onsite installation service, we come to you home, business or workplace.

### **What areas do you service?**

We service all suburbs across the Central Coast region.

### **What are your business hours?**

We operate 6 days a week, Monday – Saturday by appointment & also offer flexible before & after business hours if required.

### **Do the services provided include warranty?**

Yes, for your peace of mind our services are fully guaranteed, we offer lifetime warranty on all our installations.

### **Does your business have insurance & the required licenses?**

Yes, we are fully insured & fully licensed therefore you will have peace of mind that the services we provide are of highest quality. Our business holds the required Motor Vehicle Repairers License #MVRL50368.

### **How much experience do your installers have?**

Our installer has been offering professional installation services for over 10 years, you will benefit from his knowledge & expertises, ensuring you receive the best possible products & service tailored for your needs.

### **How much notice do you require for an installation?**

Depending on the work required, we try to offer same day bookings, or within 2-3 days.

### **What payment options do you provide?**

We accept cash & cheque on the day, or if you would like to pay by direct deposit or credit card using Paypal this can be arranged at the time of booking.

### **How long does it take for an installation?**

Depending on the work required, below are general times as a guide.

- Hands Free Bluetooth Car Kit – 1 hr
- CD, DVD Players/Speakers – 1 hr
- UHF Radios – 1 hr
- Reversing Cameras & Sensors – 1-2 hr
- Alarms – 3-4 hr
- Immobilisers – 1-2 hr
- GPS Trackers – 1-2 hr

### **Do you offer discounts for corporate, commercial & fleet customers?**

We can discuss servicing your company & offering a cost effective solution for your organisation in detail upon enquiry.