

# THINK AHEAD<sup>®</sup>

[www.thinkahead.com.au](http://www.thinkahead.com.au)



## "Partnering with you to improve your business performance"

Thinkahead is a corporate psychology consulting firm working in partnership with organisations, to achieve transformation at the individual, team and organizational level. We offer a network of resources to help organisations in both the private and public sector identify and apply innovative and sustainable solutions to a range of issues impacting their business performance.

Our programs and services focus on corporate wellbeing, performance optimisation and business improvement strategies. We use an integrated approach combining psychological principles and methodologies with leading edge business thinking to achieve sustainable behavioural change, create high performing teams and constructive work cultures. Thinkahead strives towards maximising performance and enhancing corporate wellbeing through the alignment and skill building of people and organisations.

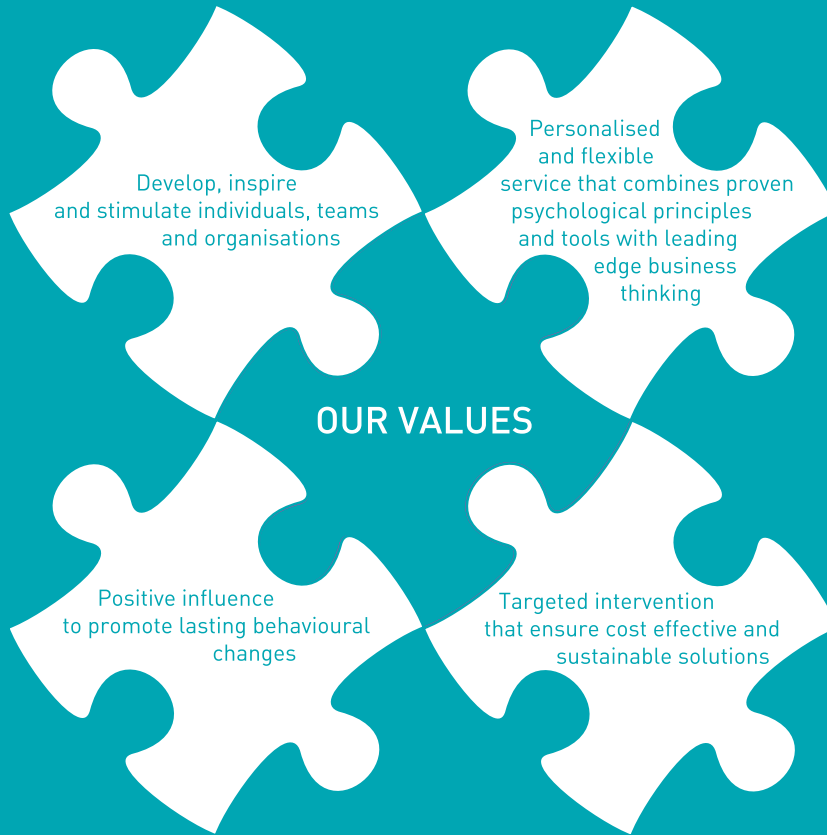
Our services aim to be an adjunct to existing HR functions which allow organisations to:

- Obtain an impartial opinion on what is occurring in a workplace situation and gain insight into the drivers
- Seek guidance on a proposed approach or seek options and solutions on how best to manage a situation
- Refer individuals requiring professional support, assessment or assistance

This enables organisations to spend time on strategic business priorities whilst gaining assistance when organisations are short on time or in-house expertise.



"Increase your people's effectiveness and efficiency"



Our products, services and consultation are defined by our 4 fundamental values:

# How We Can Assist You

"Integrated approach combining psychological principles with leading edge business thinking"



Innovative, targeted business solutions that maximizes performance and promotes sustainable behavioural changes at an individual, team and organisational level

## "Flexible approach, sustainable and customer focused solutions"

### Customer Focused and Personalised Service

We go beyond good customer service and partner with our clients to gain a thorough understanding of their organisation, their strategic direction and business drivers. We work in close partnership with clients taking an integrated approach that combines proven psychological principles with leading edge business thinking.

We pride ourselves in providing a personalised service and dealing with matters in a timely and responsive manner. Our service excellence stems from an understanding of our clients needs, regular communication and continuous evaluation and improvement practices.

### Qualified and Experienced People

Our consultants have a breadth of experience in providing innovative, cost effective corporate solutions. Our consultants:

- Demonstrate independence and objectivity, are client focused and innovative in their approach.
- Are fully registered psychologists with both clinical and organisational industry experience
- Have a sound understanding of organisations and workplace issues
- Are experienced in managerial and strategic roles
- Have knowledge of HR and people management issues
- Are experienced in leadership development and coaching

### Evidence Based Programs

To achieve transformation and increase performance we use proven methods and techniques that are appropriate to each client's business requirements. Our services and solutions are developed by registered psychologists and HR specialists to ensure targeted intervention that promotes lasting behavioural changes.

Our consultants combine practical skills with proven business skills and knowledge to ensure tangible benefits and results which are aligned with our clients objectives.

### Industry Experience

Thinkahead has achieved well referenced success in the provision of Psychological Services, Training and Development, Human Resource Consulting and Leadership Development across both public and private sector organisations. We have a sound knowledge of the business climate and operating environment of organisations and understand the impact changes may have on organisations and their people.

We have worked within the Financial, Insurance, Legal, Pharmaceutical, Government, Media, Telecommunication, Information Technology and Transport industries.

# Our Service Fees

## "High Return on your Investment"

Thinkahead understands that our clients business needs are unique and that they may only require some elements of the services that we provide either on a continual or adhoc basis.

We partner with our clients to look at the most cost effective way to implement the services that are required and thus offer an hourly, half or full day rate, or yearly contract rate depending on their business needs. Although we offer flexibility in our service fee, our service model is based on quality service provided by appropriately accredited, qualified and experienced professional staff. Our fees relate directly to the care and attention we pay to effective systems and measures to ensure professional, high quality service delivery.

To ensure a high return on investment, Thinkahead is committed to continous improvement practices by evaluating and measuring its service. Our measure focuses on reactions, knowledge, skills and impact on our clients business.



## "Understanding your business and industry drivers"

Thinkahead has delivered psychology and human resource services to a wide range of organisations in both the private and public sector. Our valued customer list includes many major organisations from such industries as:

- Finance / Banking
- Insurance
- Legal
- Medical / Pharmaceutical
- Information Technology
- Telecommunication / Media
- Government
- Health Services
- Transport
- Real Estate
- Retail
- Manufacturing

A close-up, high-resolution photograph of a person's eye. The eye is looking slightly to the left. A vibrant blue contact lens is visible, covering the natural iris. The eyelashes are dark and well-defined. The skin around the eye is fair and shows fine details of the eyelid and brow.

THINKAHEAD®

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