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PROFILE

History

Elite Panel and Paint was created January 3rd 2008 and built from the ground up. Family owned and operated now for four years. Owners Ron, Kelly and Craig Burgess strive to build on the already high reputation of Elite Panel and Paint with superior customer service and the highest quality of work. Originally based in Belmont, Elite has now moved to a multiple unit setup in Malaga which means for a more productive and cleaner environment.

The company now is a StateFleet Authorised repairer and one of only a few Recommended Repairers for SG Fleet and FleetCare. Elite Panel and Paint has a great relationship with Riskcover as well as local assessing agencies such as Prime and Ace Assessing.

Future Vision

The company's vision is to grow even further by being recognised and recommended by what is considered the mainstream insurance providers. This would allow us to expand not only our technology and equipment but our staff and see Elite stay a family owned and run business for hopefully generations to come.

Training & Recruitment

Elite Panel and Paint has received praise and appreciation from Belmont City College for our support and involvement in workplace learning and work experience, so far giving four students valuable work experience. Our selection of staff is determined primarily by attitude and work ethic, trade skills can easily be developed with these qualities at hand. We have also signed off an apprentice painter to become a tradesman in our short time running. Elite puts a high value on apprentices and is looking to acquire another apprentice when the time is right.

Performance Appraisals

Currently the company's performance is appraised by our fleet management clients. Recently a drop in government spending has seen a large drop in new lease vehicles and in turn a loss in disposal vehicles needing repairs. This forcing SG Fleet cut down from approx 12 repairers down to four. Their selection process, looking at turnaround times, cost and quality saw Elite Panel and Paint chosen as one of the remaining four. We believe this is a clear reflection of our great customer service and meeting every clients needs with time and quality.

Company Equipment

Office

- Elite uses "Crashzone" as their quoting system. Combined with digital imaging it makes insurance assessments simple and fast with the ability to set the correct repair rates to each insurance company.

Workshop

- Elite Panel and Paint use a PPG paint system.
- Semi down draft paint booth/bake oven.
- Floor secured pulling pots.
- Transmig welder & Portapow.
- Everything needed to handle anything up to minor smash repairs.