

Skilled and experienced IT staff - working for your business

Our team have over a decade of experience in the IT industry. During that time we've managed and implemented IT systems for organisations like BHP Billiton, Save the Children, Tate Modern, a range of Private Equity and Hedge Fund firms in London and the Australian Government

Our technicians back their hands-on experience with a range of industry recognised certifications, including:

- Microsoft Certified Technology Specialist
- Microsoft Certified Information Technology Professional

Passionate about IT Support

We live and breathe IT. That's not just lip service; when not supporting our customers, we actively participate in online community forums, contributing our knowledge to others. In fact, we've even received recognition for the value we offer those forums.

Let us take care of your IT systems so you can run your business.

As a business owner, you want to focus on developing your business. You don't want to worry about the black box, whirring away in the corner.

You just want your computer to work. We can ensure that you won't have to worry. By proactively monitoring your IT environment, we are able to resolve issues before they have an impact on your business.



Hoppers Crossing, Victoria
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office > 03 9077 7587
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OUR COMPANY

Adept: "very skilled; proficient; expert"

Our clients operate small businesses, with small IT needs and small budgets.

We understand that these IT systems are critical, and should be supported by consummate professionals.

We understand that you want a professional that knows and understands your business, and your systems, not just whoever is available that day.

We operate in Melbourne's West and offer **rapid onsite response**.

OUR SERVICES

Unlimited IT packages

Hardware & Software Sales

Server / Network Support

Desktop / Notebook Support

Antivirus / Malware / Spam Support

Needs Analysis & Advice, New setups

CALL TODAY - 03 9077 7587



THE SMART WAY
TO MANAGE
YOUR **IT System**



Our services range from occasional support, all the way to unlimited IT solutions, leaving you free you to focus on **your business.**

Introductory Offer

We believe you need to trust your IT provider and we know this won't happen instantly.

So we're happy to let you try us out, with no obligation.

**One Hour onsite IT assistance.
Free!**

Adept Support

No ongoing commitment, setup fees or minimum costs, casual support is available onsite or remotely. It's the simplest way to utilise our services.

Essential IT

Adept Support plus free proactive monitoring of your computers

Packages are designed to meet your business needs and include guaranteed Minimum Response Times.

Unlimited IT

Essential IT plus free Windows patch management and strategic IT advice. Everything included in a single, monthly fee

A more responsive Minimum Response Time comes as standard.

CALL TODAY

03 9077 7587

Turn Key Group Services

"As a small business owner, I could not recommend Andrew Egan and his team at Adept Small Business IT more. Professional, responsive and deadline oriented are some of the words I would use to describe this business.

Andrew understands that small businesses need quick results to ensure minimal interruption in day to day operations.

Andrew and the team work hard to find quick, cost effective solutions to all our IT Requirements."

*Joshua Smith
General Manager,
Turn Key Group Services*

Highly Recommended

"We've tried several different IT providers. Most of them had a very slow response time and severely overcharged for their services. Luckily we came across Andy, who fixed all our IT problems and whenever other problems arise, he fixes them within 1 hour.

I highly recommend Andy's services to any company looking for an affordable IT consultant.

A+++ provider!"

*Nick Bell,
Managing Director,
Web Marketing Experts*

Web Marketing Experts