



# Customer Service & Business Excellence

*“Australia’s Premier Corporate Training Provider”*



- Over 25 years experience delivering quality training solutions
- We offer over 60 personal and professional development workshops



- Our workshops are fun and interactive
- Training can be tailored to your organisation’s needs
- Our trainers are highly skilled practitioners with nationally accredited training qualifications
- Workshops can be conducted onsite or offsite



- Each participant receives a professional ‘Student Manual’ and a ‘Certificate of Completion’
- We employ adult learning principles in our training which foster retention of skills, knowledge and bring about behavioural change
- Every workshop is evaluated for client satisfaction and continuous quality improvement purposes

*“Our training methods aim to improve the efficiency, effectiveness and productivity of your greatest assets – your employees”*

**Bookings & Inquiries**  
**(02) 6140 1052 or 0419 789 594**