



Your POSitive Solution

Sussex Inlet RSL Group Partner With DESS for a Global POS Solution

TOSHIBA
Leading Innovation >>>



Sussex Inlet RSL Group is situated 35km south of Nowra and 13km off the Princes' Highway, on a small river which connects St Georges Basin with the ocean.

There is a population of some 4,000 permanent residents in Sussex Inlet and adjoining areas, but peaks during the holiday session. Sussex Inlet RSL Group comprises of two modern RSL clubs, holiday apartments on the waters edge, and there very own tour boat, this is all set on fabulous views. The club has dining and gaming facilities as well as inner clubs such as bowling, fishing, snooker, euchre are just to name a few to entertain all.

The RSL Group partnered with DESS for there Global POS Solution. The roll out was very complex but very successful, and included stock control, full membership and loyalty, gaming and kiosk interface, Door Swipe control, motel reservation software, customer facing advertising screens, remote POS terminal at the sporting club with real time stock, member points and redemption are some of the rich features SwiftPOS offer.

Craig Smith's thoughts.....

"With so many providers of software and hardware solutions for clubs the decision making process can be extremely testing for any manager of a club looking at market options.

"The questions are always , How do I really know what I am getting?, does it do all the jobs I need?, What are the ongoing costs? And will it work in the club of any size if we expand?

I have worked with Dess Business solutions with two clubs now and they have proven themselves.

A company that can offer one software package that covers a wider range of services cutting out the middle guy and the secondary providers. The ease of one system for all the clubs employees to utilise at a range of authorised levels creates for a simple system that has rigorous audit controls and ease of workload.

The technology is advanced and finally we have found a company that views the ongoing business relationship as more important than the sale. DESS has advanced their system to meet our fine tuning needs, the service and backup is of a standard I have not seen anywhere else, the Toshiba hardware performs and the solutions for other areas of our business just keep coming.

As a growing organisation with multiple facilities and services we are pleased to have found Dess Business solutions"

Craig Smith
General Manager
Sussex Inlet RSL Group



For more information about DESS Business Equipment,
Please call (02) 6882 3833
or visit
www.dessbusiness.com