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Media Release

PEST POLICE AUSTRALIA SCORE 96.61% FOR CUSTOMER SATISFACTION

Customer evaluation has been completed for Pest Police Australia in the 2010 Australian Achiever Awards for Victoria's Building Services & Supplies category.

Pest Police Australia scored a highly recommended 96.61%.

Now into its thirteenth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy and worthy of praise.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last twelve months can be viewed at www.achiever.com.au

Some of the comments Australian Achiever received from Pest Police Australia clients are:

I found Pest Police to be very professional, friendly and very thorough. Their price was reasonable and they were very prompt, plus their detailed report was excellent. I was very happy with the overall service so I have already recommended them to others.

Pest Police are extremely easy to deal with because they are very professional in the way they go about their work and are very thorough. They provide termite protection to our clients' houses and keep us up to date with new products. Their customer service is excellent and they are a very good company to work with.

I am a builder and I employ Pest Police to carry out termite control on new constructions. I find them very prompt, friendly and very professional to deal with. Their customer service is very good and they meet all my needs time-wise and price-wise. I have recommended them to several other builders who are looking for pest control on their building constructions.

ENDS: For verification of this report, please call
Geoff Harwood, Director, Australian Achiever, 1800 638 318.