



PRACTICE HOURS:

Weekdays: 7am till 6pm

Weekends: 8am till 12pm

DOCTORS:

Dr Tom Hogan MBBS, BSc(Hons), MRCGP, FRACGP

General consulting with interests in men's health, children's health, chronic disease management, musculoskeletal injuries, and digestive health

Dr Laura Lum PsychD, BSc(Hons), MAPS

Psychologist and GAPS Practitioner

FEES:

We are a mixed billing practice. We bulk bill for concession card holders and children under 16yrs of age. For Allied Health Prices please speak to Reception.

RANGE OF SERVICES:

Chronic health condition management and care plans

Health assessments

Spirometry

ECGs

Pathology

Weight management

Wound and ulcer care

Psychological therapy

Digestive Health Clinic

NEW PATIENT REGISTRATION FORM:

Please complete our new patient form including emergency contact. The form is available at Reception.

APPOINTMENTS:

Walk in patients are welcome or you can book online via our website: elanoramedical.com.au

LONGER CONSULTATIONS:

Standard consultations are 15mins. Please let reception know if you need a longer appointment.

HOME VISITS:

Home visits may be available if the patient lives locally and has severe mobility issues. Fees may be higher. Please check prices with reception.

TELEPHONING YOUR DOCTOR:

Doctors may be contacted during surgery hours. However if the doctor is occupied with a patient a message will be taken and relayed as soon as possible.

TEST RESULTS:

All patients must see a Doctor to get their result. If urgent the doctor or nurse may contact the patient directly.

AFTER HOURS:

For Emergencies, ring 000 for an ambulance. Your nearest hospital is Mona Vale 9998 0333. Health Direct GP Helpline provides telephone assistance on 1800 022 222.

HEALTH RECORDS:

We keep records in secure electronic format. If your details have changed please advise reception.

EMAIL:

We have an email available for general inquiries: info@elanoramedical.com.au

However if booking appointments or for urgent matters please call reception on 8397 8190, or book online at elanoramedical.com.au.

WEBSITE:

Please visit our website: elanoramedical.com.au to gain more information about our practice.

FEEDBACK:

We always welcome feedback. Feel free to talk any of the team directly, or email us on: info@elanoramedical.com.au

TRANSLATING SERVICES:

For Translation Services please call the Translating and Interpreting Service (TIS) on 131450.

For Hearing Impaired Services the National Relay Service on 1800 555 727.

NATIONAL PRIVACY PRINCIPLES:

Your medical record is confidential. This practice follows strict policy procedures to ensure the security of your personal health record is maintained and only accessed by authorized members of staff.