



IT Support & Managed Services

Have questions regarding Information Technology or network support and you don't know who to turn to? Call us today to schedule a free consultation and together we can design a robust business continuity solution for your business.

Services:

- Help desk or end user support (remote and on-site IT Support Services)
- Business Continuity and server redundancy
- Computer repair and diagnostic services
- Malware protection and firewall
- Software installation
- Smartphone support
- Remote Support
- Scheduled **Server and Network** Maintenance
- As Needed **Response Time** Guaranteed
- **Remote Support** Desk Response Time Guaranteed
- **Help Desk Ticketing** system
- **ProActive Monitoring** of Server(s) Included (9am-5.30pm)
- Daily Monitoring of **Backups**
- Restart Server after **Critical Updates**
- **Server Installations and Migrations**
- Perform Sample Test Restores
- Support Documentation
- **Microsoft Certified** IT Professionals
- Remote Support Desk Included Unlimited
- Corporate **Mail Security** – Email Defense
- Prescheduled **Onsite Support**
- Technology Recommendations/Budget
- **Firewall**, Switch(es), Router support

Microsoft® Certified
Professional
Systems Engineer



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Call us for free quote

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Contact Information

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- Business Phone Solutions
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