

Roofing Industry
ASSOCIATION OF N.S.W.
MASTER TRADESMAN





**WHO'S
ON YOUR
ROOF**

ROOFING INDUSTRY ASSOCIATION OF N.S.W

**INFORMATION
BROCHURE**

YOUR LOCAL MEMBER IS

Roofing Industry Association of NSW Inc
P.O. Box 210
Baulkham Hills NSW 1755

 (02) 9674 7474 F (02) 9674 7373
 enquiries@roofingassociation.com.au

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WHY IT PAYS TO USE AN INDUSTRY PROFESSIONAL

The Roofing Industry Association of NSW Inc. incorporating Mater Roof Tilers and Slaters Association Pty Ltd, is an industry Association of recognised Master Tradesmen dedicated to maintaining the highest standards of workmanship, business ethics and customer service in NSW and ACT.

Since 1936, only recognised Master tradesmen who have the strict requirements laid down by the Association are eligible for membership. Central to this membership is strict accordance to the **CODE OF ETHICS**.



WHY IT PAYS TO USE AN INDUSTRY PROFESSIONAL	NON MEMBERS	ASSOCIATION MEMBERS MASTER TRADESMAN
PUBLIC LIABILITY	?	✓
WORKERS COMPENSATION	?	✓
QUALIFIED ROOF TILER	?	✓
QUALIFIED ROOF SLATER and / or SHINGLER	?	✓
QUALIFIED ENDORSED	?	✓
CONTINUING PROFESSIONAL DEVELOPMENT	?	✓
PROVIDING HOME WARRANTY INSURANCE (when required by law)	?	✓
COMPLIES WITH WHS and WORKCOVER LAWS	?	✓
COMPLIES WITH GST/TAX REGULATIONS	?	✓

It is the responsibility of the customer and/or builder to check that all of the above requirements are up to date prior to accepting the members quote.

Ethical Business Practice

In dealing with an Association Member, you can be reassured of **RESPONSIBLE ETHICAL CONDUCT**.

The Major objectives of the Code are:

- To provide guidelines of good practice for the marketing of roof tiling and slating services.
- To promote the highest standards of workmanship amongst Association members.
- To encourage consumers to use the services of Association members.
- To encourage an acceptable standard of behaviour amongst members.
- To provide an educational role for training of apprentices.
- To promote a sense of security to the general public that the Roofing Industry Association of NSW Inc. has an effective self regulatory method of handling complaints.

Determination

The executive of the Roofing Industry Association, following a complaint against a member may:

- Negotiate with the interested parties.
- Determine the nature of the complaint.
- Determine who is responsible for the complaint (client, member or other party).
- Recommend without prejudice any course of rectification that may be necessary.

OUR CODE OF ETHICS

1. We regard our customers as our most valued asset.
2. The Master Tilers, Slaters and Shinglers Association of NSW Inc. is committed to promoting the highest standard of workmanship and conduct of its members within the building and construction industry and within the home building sector in particular.
3. Members will conduct their business in a fair, honest professional and ethical manner.
4. Members will provide mutual support and assistance to all other members of the Association.
5. Members will conduct their business in a manner that enhances the reputation of the industry and ensures that by fair and genuine competition the public always receives the best possible value of workmanship and service.
6. Members will give accurate up-to-date informed product information and advice to clients within the area of knowledge reasonably expected of a competent Master Tiler, Slater or Shingler
7. Members will comply with all regulations, by-laws and any other statutory requirements of such proper constituted bodies that have authority over the building and construction industry.
8. The Master Tilers, Slaters & Shinglers Association of NSW Inc. seeks to rely upon self regulation as a cornerstone of discipline, encouraging members to use their best endeavours to ensure compliance by partners, associates, sub-contractors, employees and apprentices.
9. The Master Tilers, Slaters & Shinglers Association of NSW Inc. is dedicated to encouraging the highest quality of education and training that recognises prior learning and rewards competence.
10. Members seek to promote the goals and aims of the Association by adhering to the principles of this code of conduct and by refraining from criticising or damaging the reputations of their competitors.