

## LMG ELECTRICAL GOLD COAST FAQ

At [LMG Electrical Gold Coast](#) we have the knowledge to provide you with the right service and advice. Below is a list of frequently asked questions with answers. If you have any further questions please don't hesitate to contact us or call us on **0457 499 506**.

› **Can I do my own electrical work around my house?**

No you can't. Not only is it illegal but you risk causing damage to property or even worse harming a loved one.

› **What is a safety switch?**

Safety switches save lives. They detect an in balance or loss of current from an electrical circuit. This in balance can be from somebody receiving an electrical shock or a faulty appliance. They will cut the power instantly when they detect this. It is compulsory to have a safety switch protecting power circuits that operate power points throughout your home. For new homes it is now compulsory to have them install on both power and lighting circuits. Circuits such as Ovens, hot water units and Air conditioners aren't required to be protected by a safety switch.

› **How do I know if I have a safety switch in my switch board?**

Safety switches have a button on the front of them that can be pushed to test the operation of them. This is known as the test button. They are also known as a RCD or residual current device. Devices such as circuit breakers or fuses don't have any sort of test button on the face of them.

› **I have no hot water do I need a plumber or electrician?**

If you have no hot water coming from your electric hot water unit then the problem is likely either the element or thermostat. This will require and electrician to fix the issue.

› **My Power bill has risen over the last few years, what can I do to counteract this?**

Power prices have risen considerably over the last 5 years. There are many ways to reduce your bill. Installing energy efficient lighting is just one way to bring your bill down. **For an obligation free assessment on how you can save power please call us on 0457 499 506 today.**

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