

1 October 2008

Ben Emmett
E M T - P R O J E C T S
BUILDING DESIGN & DRAFTING SPECIALISTS
PO BOX 8132
Burwood Heights VIC 3151

Dear Ben,

I am writing to you to express my appreciation for the work you have conducted over the course of the last three months regarding the design and re-location of our house to Venus Bay, Victoria.

As this was the first building project we have undertaken, your professional advice regarding all aspects of the planning, drafting and obtaining building Permits have saved us an enormous amount of time and more importantly a massive amount of money.

There was no stone left unturned as you thoroughly researched every aspect of this project, meeting stringent Council and Environmental guidelines, overlays and keeping on top of non responsive local council members. Your service was second to none.

Your responses to all of my communications have been immediate and your eagerness to prompt, motivate and remind me to do carry out my duties have been very much appreciated.

Without your assistance and full control of the this project I am certain we would never of achieved what we have in such a short period of time.

I have no hesitation in strongly recommending you to any of my current or future clients and would be happy for you to refer my number on to any of your potential clients now or in the future.

Once again I am 100% satisfied with you efforts and look forward to doing business again with you in the not so distant future.

Kind regards,

Mark and Claire Read

Senior sales Consultant
Noel Jones Balwyn
0402 215 841