# Save On Commission

# **QUESTIONS & ANSWERS**

# Do I deal direct with the salesperson handling my listing?

At Save on Commission we pride ourselves on individual 1 on 1 service. You are dealing with the licenced Real Estate Salesperson who is handling your sale. We have over 30 years experience in the Real Estate Industry and Save on Commission has been successfully selling properties with our No Commission Service for over 4 years.

#### What are your opening hours?

Save on Commission is open 7 days a week; we are able to receive enquiries on your property on any day and at any time so we never miss a buyer.

#### How do I get started?

We email you a marketing Authority which you need to sign and return with your photos, your advertisement and payment.

#### When will our property be live on the net?

Once we have received all documentation your property will be uploaded within several hours.

# Who does the uploading?

We remove the hard work from you and make it easy; we do all the uploading and make any changes as requested.

# How many photos can I have on the websites?

With our No Commission Real Estate service we can upload up to 24 photos. We recommend around 12 to 15 quality photos.

Many of our clients prefer to use a professional photographer as they show the property so much better.

# Can I have changes made throughout the listing?

Yes. There are no costs involved we make the changes for you, just email the required changes and they will be made within a short time.

#### What websites is our property listed on?

We list your property on the following websites:

Note; your property is uploaded as a feature listing on realestatecom.au. This puts your property on page 1 number 1 as soon as we list it, this saves you around \$200.00 and your property is seen by many more buyers

- <u>www.realestate.com.au</u>
- <u>www.homehound.com.au</u>
- www.homesales.com.au
- <u>www.premises.com.au</u>
- www.saveoncommission.com.au
- <u>www.yourlocalrealestate.com.au</u>
- <u>www.realestatenow.com.au</u>
- <u>www.ozeproperty.com.au</u>
- www.therealtor.com.au

#### Do I receive a Free sign?

We include a FREE Sign with each of our No Commission Real Estate Services Packages. There is a postage fee of \$10.00 only. The signs are sent by Australia Post to your address.

# Can I have open inspections uploaded?

Yes you can. We upload your open inspections for you free of charge just email us the open day and time and we will do the rest.

We recommend sending us these details at least 3 days or more prior to the open inspection.

# What happens when there is an enquiry on our property?

As the marketing agent, our details are included in the ad. All enquiries come to us at the office and we pass on your contact details so the enquirer can call you direct with any questions or to arrange an inspection.

#### Who do I contact if I have a question?

If you have any questions at all you can contact either Scott on 0435 156 204 or Geoff on 0433 815 415 or our 1300 85 28 29 number which is available 24 hours a day 7 days a week.

# Can I list with Save on Commission and another agent?

We only require an open listing when marketing your property; this allows you to list with another agent if you wish. If you require any assistance or have any questions at any time please call us. We are only too pleased to help.