

macair

services

'we care at macair'

OUR HISTORY

Established in 2000 MacAir Services is focused on the maintenance and installations of air conditioning systems in commercial office buildings, retail stores, schools, medical centres, gymnasiums, hotels, pubs and sporting clubs.

The company has grown through referrals and now provides a broad spectrum of air conditioning services.

OUR MISSION

It is the mission of MacAir Services Pty Ltd to create a mutually beneficial relationship for our customers, our employees and our company.

We will achieve this by supplying the best possible service, when the customer needs it and by giving the customer the right solutions needed to make the right decision.

In return the customer will reward us with continuing business for the benefit of MacAir Services and our employees.



“We believe that good service is based on good communications”



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OUR AIM

Our main focus is to provide a superior service that meets with our clients needs.

It is a requirement of MacAir Services to exceed our customers' expectations and provide a service that will best suit their needs.

MacAir Services believes that good service is based on good communication. Putting our clients interests first enables us to provide exceptional services along with cost effective solutions.

We pride ourselves on being a 'problem-solver', particularly addressing long-term temperature problems. Our highly trained technicians will identify the source of the problem and provide a range of cost effective solutions.

Our Customer Guarantee

All MacAir installations come with an 8 year Workmanship Guarantee along with the Manufacturers Warranty.

“We care at MacAir”



www.macairstervices.com.au

WHAT WE DO

Temperature Solutions

We specialise in commercial air conditioning and mechanical services. In addition to the maintenance and service of all makes and models we can also report on the condition of equipment and provide advice on system upgrades or replacement.

Installation and Sales

Design and Installation of all Air Conditioning and ventilation systems ranging from Room Air Conditioners and Split Systems through to larger packaged and ducted units for:

- Industrial, commercial and domestic markets
- New office fit outs and refurbishments
- Heating and Cooling design and installation
- Consulting Services
- New home design and installation
- Air handling units
- Water cooled package units
- Air cooled units
- Add on cooling
- Job price range 0 - 450,000

All makes and models are available:
Teco, Lennox, Brivis, LG, Fujitsu, Daikin, Hitachi

Site Condition Reports

We write reports in a language that you can understand. This assists in understanding the reports and finalising approvals from tenants and/or building owners.

Maintenance Contracts

- Standard site response within 8 business hours.
- After hours telephone response within 15 minutes.
- Critical breakdowns on site within 2 hours.
- 24/7 emergency site call-out service and help desk.

Through a tailored Preventative Maintenance Agreement your contract covers regular servicing with repairs and breakdowns invoiced as required.

Our expanding team of fully qualified, experienced refrigeration mechanics, electricians and plumbers ensures we can meet our clients needs for their site.



OUR SERVICES

Maintenance Services

Preventative Maintenance Agreements cover regular servicing of air conditioning systems.

HVAC&R Maintenance and Cleaning

The location of nuisance dusts, microbial growth and other debris indicate the need for HVAC&R system cleaning, restoration and decontamination procedures.

Regular inspections are necessary with particular attention being paid to:

- The ducting network
- Porous insulation within the ducting network
- Filters
- Cooling coils and condensate trays
- Fans and fan housing

A successful HVAC&R cleaning project can have many beneficial results including reduced health risks, fire prevention and increased system performance.

Benefits for Maintenance Customers

- All critical breakdowns are attended to within two hours.
- We will respond to your after hours telephone call in less than 15 minutes.
- We arrive at your site at the appointed time.
- Our regular maintenance will prolong the life of your unit/s and save you money.

Essential Services

These agreements apply to air conditioning and ventilation systems, including systems connected to fire alarms and smoke extraction fans. These systems may require certification or regular testing by law.

Design and Installation

We can provide a complete service solution from designing to completing the installation, all within your individual needs and budget.

Other Services

24/7 Emergency Call-Out and Helpdesk.

Our management team and technicians are available to assist you at all times, either on-site for breakdowns or by phone if you require technical support.

“Quality does not cost, it pays”

VICTORIA

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