

**STANDARD STORAGE AGREEMENT** (agreement # \_\_\_\_\_) [ ] ID Copied

**STORER DETAILS**

Company name: \_\_\_\_\_ ABN: \_\_\_\_\_

Ms / Mrs / Mr (circle) Firstname: \_\_\_\_\_ Lastname: \_\_\_\_\_

Ms / Mrs / Mr (circle) Firstname: \_\_\_\_\_ Lastname: \_\_\_\_\_

Home / Business address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Postal address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Home phone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Work phone: \_\_\_\_\_ Email: \_\_\_\_\_

Vehicle make: \_\_\_\_\_ Reg. number: \_\_\_\_\_ Colour: \_\_\_\_\_

[ ] **Yes, I consent to SMS notification.** I consent to receiving correspondence from West Orange Self Storage Pty Ltd by SMS to the mobile number above.

[ ] **Yes, I consent to email-only correspondence.** By consenting to receiving all correspondence from West Orange Self Storage Pty Ltd by email, you agree that no Notices or correspondence will be sent by traditional mail. It is your obligation to update your email address when necessary.

[ ] Tick this box if you do NOT want to be contacted by this business for promotion/feedback after this contract expires.

**ALTERNATIVE CONTACT PERSON**

Ms / Mrs / Mr (circle) Firstname: \_\_\_\_\_ Lastname: \_\_\_\_\_

Home address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Home phone: \_\_\_\_\_ Mobile: \_\_\_\_\_ Email: \_\_\_\_\_

\*\*\* Please advise us immediately if your address or contact numbers (or those of your alternate person) change \*\*\*

**STORAGE DETAILS**

Space: \_\_\_\_\_ Storage period from: \_\_\_/\_\_\_/\_\_\_ to: \_\_\_/\_\_\_/\_\_\_ and then extended automatically until 7 days notice is given by either party.

**STORAGE COSTS**

NB. All fees include GST except the deposit & late fee. Payable on the date of commencement.

Bond/Deposit: \$ \_\_\_\_\_ Storage fee: \$ \_\_\_\_\_ Calendar month

Administration fee: \$ 25.00 Late payment fee: \$20 (applied 14 days after due dates)

Fee for any cheque returned unpaid: \$35.00

**MAIN POINTS (see full conditions below & overleaf):**

- All payments are to be made in advance by you (the Storer).
- Goods are stored at your sole risk. You should take out insurance cover.
- The Owner is not liable for the loss of any goods stored on its premises.
- You must not store hazards dangerous, illegal, stolen, perishable, environmentally harmful or explosive goods.
- The Space will only be accessible during set access hours as posted by Owner.
- 7 days notice must be given for termination of this agreement.
- The Storer must notify the Owner of all changes of address and contact telephone numbers.
- If you fail to comply with the conditions of this agreement the Owner will have certain rights which include forfeiture of your Deposit and the right to seize and sell and/or dispose of your goods.
- The Owner has the right to refuse access if all fees are not paid promptly.
- The Owner has the right to enter in certain circumstances.

I/we acknowledge that these main points have been drawn to my/our attention:

\_\_\_\_\_ [storer's signature]

\_\_\_\_\_ [storer's signature]

### STORER CHECK CONSENT

By applying for storage with this Facility I/we consent to the undertaking a search of my/our details against the Storer Check Pty Ltd database, and to my/our details and personal information being released to Storer Check Pty Ltd pursuant to the Personal Information Document and the terms and conditions set out at [www.storercheck.com](http://www.storercheck.com)  
(CROSS OUT IF NO CONSENT GIVEN)

### INSURANCE

I/we: Accept / Decline (circle one) insurance of my/our goods.

\_\_\_\_\_ [storer's signature]

\_\_\_\_\_ [storer's signature]

(CROSS OUT IF INSURANCE WAS NOT OFFERED)

**PLEASE READ CONDITIONS BELOW & OVERLEAF CAREFULLY, as by signing this agreement, you will be bound by them**  
I/We agree to be bound by the Conditions of Agreement as shown below & overleaf.

\_\_\_\_\_ [storer's signature]

\_\_\_\_\_ [storer's signature]

\_\_\_\_\_ [date of this agreement]

### ACCEPTED BY FACILITY OWNER

\_\_\_\_\_ [signed for and on behalf of Facility Owner]

### TERMS & CONDITIONS OF AGREEMENT

#### STORAGE:

1. The Storer:

- (a) may store Goods in the Space allocated to the Storer by the Facility Owner ("FO"), and only in that Space;
- (b) is deemed to have knowledge of the Goods in the Space;
- (c) warrants that they are the owner of the Goods in the Space, and/or are entitled at law to deal with them in accordance with all aspects of this Agreement.

2. The FO :

- (a) does not have and will not be deemed to have, knowledge of the Goods;
- (b) is not a bailee nor a warehouseman of the Goods and the Storer acknowledges that the FO does not take possession of the Goods.

#### COST:

3. The Storer must upon signing the Agreement pay to the FO.:

- (a). the Deposit (which , when applicable, will be refunded within 30 days of termination of this Agreement) and/or (b) the Administration Fee.

4. The Storer is responsible to pay:

- (a). the Storage Fee being the amount indicated in this Agreement or the amount notified to the Storer by the FO from time to time. The Storage Fee is payable in advance and it is the Storer's responsibility to see that payment is made directly to the FO on time, and in full, throughout the period of storage. The FO does not normally bill for fees. Any Storage Fees paid by direct deposit/direct credit will not be credited to Storer's account unless the Storer identifies the deposit clearly and as directed by the FO. The FO is indemnified from any claim for enforcement of the Agreement due to the Storer's failure to identify a deposit, including the sale of Goods

**(b). the Cleaning Fee, as indicated on the front on this Agreement, is payable at the FO's discretion.**

**(c). a Late Payment Fee, as indicated on the front on this Agreement, which becomes payable each time a payment is late.**

**(d). any costs incurred by the FO in collecting late or unpaid Storage Fees, or in enforcing this Agreement in any way, including but not limited to postal, telephone, debt collection, personnel and/or the default action costs.**

5. The Storer will be responsible for payment of any government taxes or charges (including any goods and services tax) being levied on this Agreement, or any supplies pursuant to this Agreement.

#### DEFAULT:

6. Notwithstanding clause 23, the Storer acknowledges that, in the event of the Storage Fee, or any other moneys owing under this Agreement, not being paid in full within 42 days of the due date, the FO may, without further notice, enter the Space, by force or otherwise, retain the Deposit and/or sell or dispose of any Goods in the Space on such terms that the FO may determine. For the purposes of the *Personal Property Securities Act 2009*, the FO is deemed to be in possession of the Goods from the moment the FO accesses the Space. The Storer consents to and authorises the sale or disposal of all Goods regardless of their nature or value. The FO may also require payment of default action costs, including any costs associated with accessing the Storer's Space and disposal or sale of the Storer's Goods.

#### RIGHT TO DUMP:

7. If, in the opinion of the FO and entirely at the discretion of the FO, a defaulting Storer's Goods are either not saleable, fail to sell when offered for sale, or are not of sufficient value to warrant the expense of attempting to sell, the FO may dispose of all Goods in the Storer's Space by any means. Further,

8. Upon Termination of the Agreement (Clause 23) by either the Storer or the FO, in the event that a Storer fails to remove all Goods from their Space or the Facility the FO is authorised to dispose of all Goods by any means 7 days from the Termination Date, regardless of the nature or value of the Goods.

9. Any items left unattended in common areas or outside the Storer's Space at any time may at the FO's discretion be sold, disposed, moved or dumped immediately and at the expense and liability of the Storer.

#### ACCESS AND CONDITIONS:

10. The Storer:

(a). has the right to access the Space during Access Hours as posted by the FO and subject to the terms of this Agreement;

(b). will be solely responsible for the securing of the Space and shall so secure the Space at all times when the Storer is not in the Space in a manner acceptable to the FO, and where applicable will secure the external gates and/or doors of the Facility. The Storer is not permitted to apply a padlock to their Space in the FO's overlocking position, and the Storer may have any such padlock forcefully cut off at the Storer's expense;

- (c). must not store any Goods that are hazardous, illegal, stolen, inflammable, explosive, environmentally harmful, perishable or that are a risk to the property of any person;
- (d). must not store items which are irreplaceable, such as currency, jewellery, furs, deeds, paintings, curios, works of art and items of personal sentimental value;
- (e). will use the Space solely for the purpose of storage and shall not carry on any business or other activity in the Space;
- (f). must not attach nails, screws etc to any part of the Space and must maintain the Space by ensuring it is clean and in a state of good repair and must not damage or alter the Space without the FO's consent; in the event of uncleanliness of or damage to the Space or Facility the FO will be entitled to retain the Storer's deposit, charge a cleaning fee, and/or full reimbursement from the Storer to the value of the repairs required.
- (g). cannot assign this Agreement;
- (h). must give Notice to the FO in writing of the change of address, phone numbers or email address of the Storer or the Alternate Contact Person ("ACP") within 48 hours of any change;
- (i). grants the FO entitlement to discuss any default by the Storer with the "ACP" registered on the front of this Agreement.

11. The FO may refuse access to the Space and/or the Facility by the Storer where moneys are owing by the Storer to the FO, whether or not a formal demand for payment of such moneys has been made.

12. The FO will not be liable for any loss or damages suffered by the Storer resulting from an inability to access the Facility or the Space, regardless of the cause. 13. The FO reserves the right to relocate the Storer to another Space under certain circumstances.

14. The FO may dispose of the Storer's Goods in the event that Goods are damaged due to fire, flood or other event that has rendered Goods, in the opinion of the FO, severely damaged, of no commercial value, or dangerous to the Facility, any persons, or other Storers and/or their Goods. The FO does not need the prior approval of the Storer to take this action but will send Notice to the Storer within 7 days.

15. The Storer :

(a) agrees that the terms of this document together with the Privacy Document constitute the whole contract with the FO and that, in entering this contract, the Storer relies upon no representations, oral or otherwise, other than those contained in this Agreement.

(b) acknowledges that it has raised all queries relevant to its decision to enter this Agreement with the FO and that the FO has, prior to the Storer entering into this Agreement, answered all such queries to the satisfaction of the Storer. The Storer acknowledges that any matters resulting from such queries have, to the extent required by the Storer and agreed to by the FO, been reduced to writing and incorporated into the terms of this Agreement. No failure or delay by the FO to exercise its rights under this Agreement will operate to waive those rights.

**RISK AND RESPONSIBILITY:**

16. The Goods are stored at the sole risk and responsibility of the Storer who shall be responsible for any and all theft, damage to, and deterioration of the Goods, and shall bear the risk of any and all damage caused by flood or fire or leakage or overflow of water, mildew, heat, spillage of material from any other space, removal or delivery of the Goods, pest or vermin or any other reason whatsoever.

17. The Storer agrees to indemnify and keep indemnified the FO from all claims for any loss of or damage to the property of, or personal injury to or death of the Storer, the Facility, the FO or third parties resulting from or incidental to the use of the Space by the Storer, including but not limited to the storage of Goods in the Space, the Goods themselves and/or accessing the Facility.

18. The Storer acknowledges and agrees to comply with all relevant laws, including Acts and Ordinances, Regulations, By-laws, and Orders, as are or may be applicable to the use of the Space. This includes laws relating to the material which is stored, and the manner in which it is stored. The liability for any and all breach of such laws rests absolutely with the Storer, and includes any and all costs resulting from such a breach.

19. If the FO has reason to believe that the Storer is not complying with all relevant laws the FO may take any action the FO believes to be necessary, including but not limited to the action outlined in clauses 21 & 23, contacting, cooperating with and/or submitting Goods to the relevant authorities, and/or immediately disposing of or removing the Goods at the Storer's expense. The Storer agrees that the FO may take such action at any time even though the FO could have acted earlier.

**INSPECTION AND ENTRY BY THE FO:**

20. Subject to clause 21 the Storer consents to inspection and entry of the Space by the FO provided that the FO gives 21 days written Notice.

21. In the event of an emergency, that is where obliged to do so by law or in the event that property, the environment or human life is, in the opinion of the FO, threatened, the FO may enter the Space using all necessary force without the consent of the Storer, but the FO shall thereafter notify the Storer as soon as practicable. The Storer consents to such entry.

**NOTICE :**

22. Notices will usually be given by email or SMS, or otherwise will be left at, or posted to, or faxed to the address of the Storer. In relation to the giving of Notices by the Storer to the FO, Notices must be in writing and actually be received to be valid, and the FO may specify a required method. In the event of not being able to contact the Storer, Notice is deemed to have been given to the Storer by the FO if the FO serves that Notice on the ACP as identified on the front of this Agreement, and/or has sent Notices to the last notified address or other contact including SMS or email of the Storer or ACP. In the event that there is more than one Storer, Notice to or by any single Storer is agreed to be sufficient for the purposes of any Notice requirement under this Agreement

**TERMINATION:**

23. Once the initial fixed period of storage has ended, either party may terminate this Agreement by giving the other party Notice of the Termination Date in accordance with period indicated on the front of this Agreement. In the event of illegal or environmentally harmful activities on the part of the Storer the FO may terminate the Agreement without Notice. The FO is entitled to retain or charge apportioned storage fees if less than the requisite Notice is given by the Storer. The Storer must remove all Goods in the Space before the close of business on the Termination Date and leave the Space in a clean condition and in a good state of repair to the satisfaction of the FO. In the event that Goods are left in the Space after the Termination Date, clause 8 will apply. The Storer must pay any outstanding Storage Fees and any expenses on default or any other moneys owed to the FO up to the Termination Date, or clauses 6, 7 or 8 may apply. Any calculation of the outstanding fees will be by the FO. If the FO enters the Space for any reason and there are no Goods stored therein, the FO may terminate the Agreement without giving prior Notice, but the FO will send Notice to the Storer within 7 days.

24. The Parties' liability for outstanding moneys, property damage, personal injury, environmental damage and legal responsibility under this Agreement continues to run beyond the termination of this Agreement.

**SEVERANCE:**

25. If any clause, term or provision of this Agreement is legally unenforceable or is made inapplicable, or in its application would breach any law, that clause, term or provision shall be severed or read down, but so as to maintain (as far as possible) all other terms of the Agreement.

**MEDIATION OF DISPUTES**

26. The parties must endeavor to settle any dispute in connection with this Agreement by mediation. Such mediation is to be conducted by a mediator who is independent of the parties and appointed by agreement of the parties. It is a condition precedent to the right of either party to commence arbitration or litigation other than for interlocutory relief, that it has first offered to submit the dispute to mediation.

## COLLECTION AND USE OF YOUR PERSONAL INFORMATION

*This document is to be read in conjunction with the Standard Self Storage Agreement (SSSA); it forms part of the legal relationship between you (the Storer) and West Orange Self Storage Pty Ltd, its employees and any other person entitled to enforce the SSSA.*

### Your Personal Information

We need to collect and use your Personal Information to provide you with storage. This information includes your name, licence number and details, passport number (non-Australian issued) and address. You may choose to not provide West Orange Self Storage Pty Ltd with this information, but not doing so may affect our ability to provide you with storage.

### The Facility is authorised to collect and release your information:

1. The Facility may collect information about you including your Personal Information to assist:
  - a) in the provision of storage to you;
  - b) in maintaining your account;
  - c) in the event that we need to enforce our agreement with you in any way.
  
2. The Facility may **disclose** any information we have about you including your Personal Information to the following:
  - a) Government departments;
  - b) law enforcement agencies, including the police;
  - c) investigators;
  - d) any person who can demonstrate to the satisfaction of the Facility a legal or equitable interest in the goods stored;
  - e) liquidators, administrators or other persons appointed to administer the Storer's financial affairs;
  - f) debt collection services;
  - g) your Alternate Contact Person;
  - h) agents for any of the above
  - i) Storer Check Pty Ltd (see below).
  
3. You make the following authorisation regarding your Alternate Contact Person:
  - a) that you have the right to disclose information about them including their Personal Information;
  - b) that you will inform them that you have made this disclosure;
  - c) that the Facility may use this information as we would Personal Information collected about you, the Storer;
  - d) that they may access and correct the information held by us in the same manner you, the Storer, may correct your Personal Information.

### Storer Check Pty Ltd ('Storer Check')

This Storage Facility subscribes to the Storer Check system. By applying to store with this facility you agree to the following:

1. This facility may search the **Storer Check** data base for information **Storer Check** may have about you. This facility may choose to refuse you storage, or terminate your storage agreement, if you are listed with **Storer Check**.
  
2. This facility may release or update any details and personal information they have about you to **Storer Check**, including but not limited to:
  - your name,
  - your address,
  - your previous address,
  - your licence number and details,
  - your passport number (non-Australian issued), and details
  - your date of birth .
  
3. Your details and personal information will be released to **Storer Check** in the event that you breach your storage agreement or engage in illegal or threatening behaviour including but not limited to:

- Not paying for storage
  - Dumping or abandoning goods
  - Being chronically late with payments
  - Being abusive or threatening to staff members or other storers
  - Eliciting police involvement, such as the execution of search warrants against you, this facility or your storage space
  - Any other breach of the storage agreement
4. This facility may use the information you provide during this application or at any other time to update any listing you currently have with **Storer Check**.

**If you do not consent to these terms, you should not apply for storage with this facility.**

By applying to store with this facility you consent to the terms and conditions set out in this document and on-line at [www.storercheck.com](http://www.storercheck.com), including this facility's right to search Storer Check for your details, and to release your information and details to Storer Check in certain circumstances. For further information about Storer Check Pty Ltd go to [www.storercheck.com](http://www.storercheck.com)

### **Your Rights**

You may view and correct your Personal Information by:

- a) giving reasonable notice to the Facility that you wish to view your Personal Information;
- b) attending at the Facility;
- c) advising the Facility in writing that your Personal Information is not correct and provide written corrections.

### **More Information**

If you would like any further information regarding how your Personal Information is handled please contact one of our staff members.