

4 August 2010



## Media Release

### **BUY WISE INSPECTION SERVICES SCORE 99.15% FOR CUSTOMER SATISFACTION**

Customer evaluation has been completed for Buy Wise Inspection Services in the 2010 Australian Achiever Awards for Victoria's Building Services & Supplies category.

**Buy Wise Inspection Services** scored a highly recommended 99.15%.

Now into its thirteenth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy and worthy of praise.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last twelve months can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Some of the comments Australian Achiever received from Buy Wise Inspection Services clients are:

***Everyone I dealt with at Buy Wise was very professional and very helpful. They even discounted their price to match another quote I had. At the end of the job, they supplied a very detailed report. I found their customer service was excellent.***

***We were looking at purchasing a house so we called in Buy Wise to do an inspection. At the end of their work, they presented us with a very comprehensive report. Their customer service was excellent because we got good value, professional reporting and they were courteous and professional throughout.***

***I called them at very short notice for a pest and building inspection and they came to my aid very promptly. Their customer service was exceptional, they were very professional and friendly, plus their reports were very detailed.***

ENDS: For verification of this report, please call  
Geoff Harwood, Director, Australian Achiever, 1800 638 318.