Why Choose David?



David Fletcher Mortgage Broker

Email: <u>david@loanhouse.net.au</u> Web: <u>www.loanhouse.net.au</u> Mobile: **0413 270 300** Fax: **03 8692 6556**

- 1) The Loan House 'Triple Guarantee'.
 - ✓ If we don't deliver on time (and it's the fault of our company) we will pay any out-ofpocket expenses (eg: penalty interest).
 - $\checkmark~$ If we don't return your call within 3 business hours we will reimburse you \$100, no questions.
 - \checkmark If we don't fully disclose all lenders fees, we will pay the undisclosed fees for you.
- 2) David has access to over 30 lenders and a wide range of support services. This means he can find some great options for you and is not constrained with having to "push" just one brand.
- 3) Many mortgage brokers and bank staff have very little in the way of formal qualifications. David holds a Bachelor of Applied Science (Computing) and a Diploma in Financial Services (Mortgage Broking) as well as the industry standard Certificate IV.
- 4) 24/7 availability and no call centres! You have David's mobile number and can call him directly anytime you have any questions. (See Guarantee #1)
- 5) Free market analysis valuation report for any property or suburb you are interested in (usual cost \$24.95 each).
- 6) We can arrange free checks of any Vendors Statements (Section 32), making you aware of any potential issues or concerns prior to making an offer.
- 7) Free 'Concierge Service'. We can recommend good Building & Pest Inspectors, Conveyancers, Solicitors, Real Estate Agents, Property Managers, Buyers Advocates, Quantity Surveyors and Accountants.
- Continuity we don't get transferred between branches or get promoted so you deal with the same team throughout the loan process and when you come back to do your next loan.
- 9) Regular newsletters, keeping you up to date with the latest market information as well as financial tips and tricks to help you build your wealth and secure your financial future.
- 10) The growth of our business relies on 'word-of-mouth' not major advertising campaigns. Our service has to be second to none to ensure you feel happy to recommend us.

