

## Are you happy with your current strata manager?

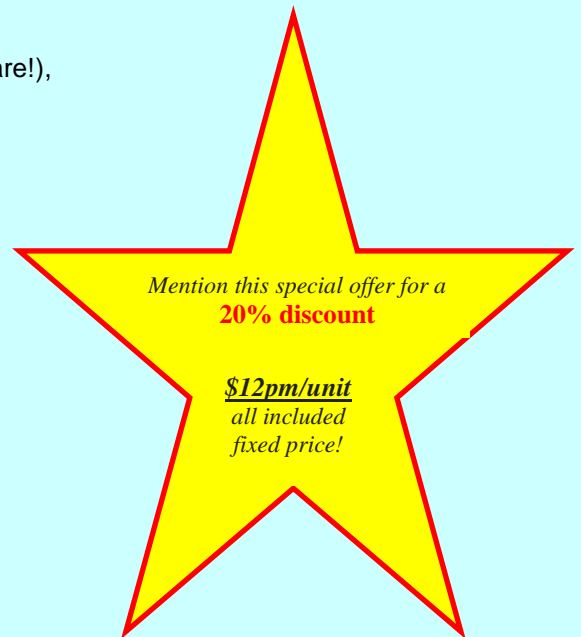
Our approach is different – a low, fixed price for an all-inclusive management service. We believe in focusing on service, not price. It's how we'd like to be served.

### What is the cost?

**\$15- per month, per unit** fixed for the term of the management contract, as part of your normal strata fees.

That's it - **no other costs** for:

- \* meetings (even if outside of business hours - and they usually are!),
- \* audits,
- \* renewing insurance policies or submitting claims,
- \* arranging maintenance or repairs,
- \* dispute mediation,
- \* tax returns,
- \* postage,
- \* photocopying,
- \* telephone calls,
- \* holding your funds in our trust account,
- \* account set ups,
- \* following up strata arrears or engaging collection agencies.



### Does your strata manager?

- ✓ list services in a written contract upfront?
- ✓ provide services for a fixed, known cost?
- ✓ treat you, the client, as the employer?
- ✓ happily attend your meetings, after hours, without further cost?
- ✓ refuse to act as a proxy for individual owners at your meetings, to avoid a conflict of interest (such as voting on their contract renewal), given you employ them to represent your owners' collective interests (not their interests)?
- ✓ refuse to be an Authorised Representative of an insurance company, therefore not earn commissions ("double-dipping") from insurers for services you pay them for under your contract?
- ✓ allow you to choose your local trades people wherever possible, rather than being obligated to use their related maintenance companies?
- ✓ demonstrate they have your best interests in mind?
- ✓ provide you with information on your rights & obligations of living in a strata/community title setting?
- ✓ publish their privacy policy in respect to your personal information?

*If your strata manager cannot answer "yes" to all of the above questions, perhaps you should consider using us!*

Contact us today for a free, no-obligation chat!