

# MISSION STATEMENT

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AIM offers Domestic and Commercial Plumbing Services. Primarily focusing on delivering sustainable onsite wastewater solutions.

We AIM to provide the best products, workmanship & service to each and every client. To offer anything less would be to step out of integrity. Our clients will receive the best possible solution for their requirements.

Building a healthy relationship based on trust, accountability & two-way communication ensures clients are happy to look to AIM for all ongoing maintenance and future plumbing requirements.

We use our industry presence to continually raise the standard of job quality & client experience.

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## **Product Quality**

We commit to offering the best products currently available.

## **Exceptional Workmanship**

We commit to offer a high standard of workmanship.

## **100% Client Satisfaction**

We commit to providing clients with high-quality service before, during & after job completion.

## **Positive & Sustainable Outcomes**

We commit to environmentally sustainable & long-term cost-effective solutions.

## **Training & Skill Development**

We commit to expanding our skillset & developing our existing abilities through ongoing training.

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Best Regards,

**Marc Telford**

Director / Plumber

***We AIM to provide the best Products, Workmanship & Service.***