## **COMPANY PROFILE**



### Missions & Vision Statement

## **Mission statement**

"Our mission is to establish and provide a safe reliable and consistent service to all clients and to become a market leader in our industry."

## **Vision statement**

"To be recognized and respected as one of the premier total facility management companies in all of NSW"

#### **About us**

- 1) 100% Australian owned company.
- 2) We provide total facility management for your business.
- 3) We offer full scope of commercial, residential and Industrial sites.

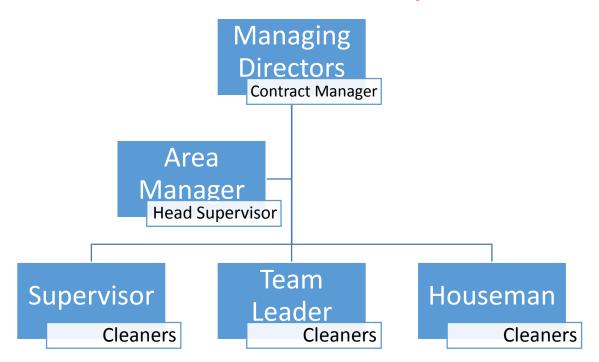
With over 5 years in operation, NFC Services has established itself as a successful business in the cleaning industry and has accumulated expert knowledge on business in the cleaning processes and procedures to ensure your premises are maintained to the highest standards.

Our staff are chosen meticulously through rigorous interview and employment procedures so that you can feel comfortable leaving your property and assets in safe, secure and professional hands.



## **Organisational Structure**

#### **NFC Services hierarchy**



# Why NFC Services

- ✓ Vast industry experience.
- ✓ Strong team of experienced and trained staff.
- ✓ Proactive approach to the customer.
- ✓ Implement periodic cleaning schedule which will assist to minimize cleaning budget for property manager or customer.
- ✓ Excellent Safety records with OH&S policy in place.
- ✓ Contract management procedure.
- ✓ Commercial cleaning equipment's available at call.

## **Cleaning Service**

- 1. Commercial Offices
- 2. Housekeeping/Domestic Cleaning
- 3. Industrial Sites
- 4. Multi-Storey Building
- 5. Construction Cleaning
- 6. School Cleaning
- 7. Vacate Cleaning
- 8. Nursing home/Aged care Cleaning
- 9. Shopping centre Cleaning
- 10. Carpet Cleaning
- 11. Window Cleaning
- 12. High Pressure Cleaning

# What will you get from NFC Services?

- Strength of more than 50 experienced Staff.
- 24 hrs service including trades services.
- Highest standard.
- Total facility services under one roof.
- Customized solutions as per customer requirements.

## **HR Policy Staff Selection Procedure**

Analysing Staff requirements advertising

Monitor Probationary Progress

Pre Interview Screening

**Application Forms** 

Interviews

Work sample tests

Background investigations

Management Selection Process

Signing confidential agreements

Staff Evaluation and permanency

Staff and Site Induction (OH&S Policy)

"Employees who believe that management is concerned about them as a whole person – not just an employee – are more productive, more satisfied, more fulfilled. Satisfied employees mean satisfied customers, which leads to profitability."

**Physical Address** 

Company Name: NEW FIRST CLASS SERVICES PTY LTD

Trading Name: NFC Services

Company ABN: 82168782443

Company ACN: 168 792 443

Address: 2/30 South Parade, Campsie NSW 2194, Australia

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24hrs Contact Number:

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Happy Customers is the wealth of the company.

We will make sure you will have the best possible outcome for every dollar spent.

# NEW FIRST CLASS SERVICES PTY LTD MAKE IT SHINE, EVERYTIME!