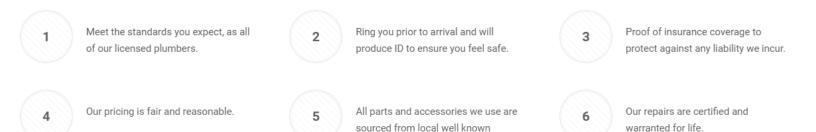
## Our Service Promise



<sup>\*</sup> If a defect is found as a result of our poor workmanship, we will rectify the problem. Whilst we guarantee to fix any problem due to our workmanship, this Service Promise does exclude problems arising from pre-existing, or unrelated conditions to the works we have performed. Our Service Promise means we stand behind all of our Plumbing services.

suppliers.

## Same day no fuss pricing and prompt response

0438 018 170

## Our plumbers will be clean, in uniform, neat in appearance and have good communication skills:

- We will ring you prior to arriving and produce ID to ensure you feel safe allowing us to enter your home or business.
- We will produce proof of insurance coverage to protect against any liability we incur.
- We promise that you won't be shocked by massive overcharging as our pricing is fair and reasonable.
- We promise that any questions you have will be answered and discussed in layman's terms.
- We promise that all parts and accessories we use are sourced from local well known suppliers.