







WHO IS ALAN DAWSON?

With 25+ years experience in the banking & finance industry I offer you expert knowledge and advice. Home loans, car loans and equipment loans, I have worked with many different types of clients in a range of circumstances.

In boom times, slow times and even in uncertain times, you can rest assured that with



Your Local Finance Broker Alan Dawson

my extensive knowledge and studies in finance I am able to assist. As an accredited broker with AFG, I have a vast network of people and a comprehensive range of products. I look forward to sharing my contacts, experience. and knowledge with you.

Qualifications:

Australian Credit Licence No. 380210 Bachelor of Business Degree (Accounting) Deakin University—CPA Program Diploma in Banking & Finance Diploma in Finance & Mortgage Broking Member of : Mortgage & Finance Assoc. of Australia (MFAA) Australian Society of CPA's Senior Associate of FINSIA Credit Ombudsman Services Ltd (COSL) Australian Finance Group Ltd Professional Indemnity Insurance held via AIG



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"Take a few moments to learn about me"

> "Relax, We'll do the leg work for vou "

What will Alan Dawson Do For You?

- Use specialist software to understand your needs and obtain all necessary information to help you select a loan tailored to your needs
- Explain clearly in plain English , all the features, benefits and costs of your chosen loan, including your repayments.
- Help throughout the loan process and whenever you need it.
- Assist you in completing the loan application, professionally package and submit to your chosen lender.
- Liaise with your lender and advise you of the progress of your loan through to settlement.
- Maintain ongoing contact with you after your loan has settled.

How Does he get Paid?

There is **<u>NO CHARGE</u>** for the service he provides for residential home lending.

The banks will pay him a commission from their profit.

The amount of commission will be disclosed in a Finance Broking Contract which he will provide to you.

Please note: Commercial & chattel finance may be subject to a preagreed service fee.

"I abide by the Privacy Act"



What About My Privacy?

National Privacy Policy

As an accredited AFG member, we must demonstrate compliance with the National Privacy Principles (NPP), in accordance with the Privacy Act.

The NPP govern practices concerned with the collection, storage, accuracy, use, disclosure, retention and security of your personal information in hard files and online and offline systems.

What else Can Alan Do For Me?

Alan can help you with all of your financial queries. Including but not limited to:

- Home Loans
- First Home Owners Grant assistance
- Investment Loans
- Refinance Options
- Car & Chattel loans
- Small business funding
- Hire Purchase
- Leasing options
- Personal Loans

Alan also has alliance partnerships in place to offer assistance with:

- General Insurance
- Life Insurance
- Superannuation
- Taxation Advice
- Financial Advice

"Alan Dawson is

the 'hub'

for all your

financing related

queries"

What happens if I am Dissatisfied?

If you ever have a complaint about my service then you should take the following steps: Contact me directly to explain your complaint. I will always work in earnest with you to find a timely resolution If I am unable to resolve it to your satisfaction then you may escalate your complaint to my external dispute resolution service, Credit Ombudsman Services Ltd (COSL) Tel 1800 138 422 Email info@creditombudsman.com.au

When and Where Can I See Alan Dawson?

My service and appointment times are flexible—I do not keep bank hours in a bank branch. You are welcome to visit me at my office or I can meet with you at a location convenient to <u>you.</u>

All it takes is one call to 0424 185 442 to organize





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Relax, Let us make finance easy!



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