

## Contact us now:

0439696797

crispaircon@gmail.com

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**FAQ** 

# How can I organise a quotation?

You can contact CRISP Air Conditioning through phone, email or via the website. Installation quotations are no charge and obligation free.

#### What areas does CRISP Air Conditioning Services cover?

All of the Sydney Metropolitan Area.

### How do I maintain my Air Conditioning Unit?

A regular general service is recommended to maintain a well running unit. Additionally, it is recommended to clean the filters to do this; remove the filter from the unit and clean it under running water. Once the filter is dry replace it back in the system. This ideally should be done at the start of both winter and summer.

## What is Ducted Air Conditioning?

Ducted systems are designed as a whole house or office heating and cooling solution, making it a suitable choice for all seasons. They are ideal if you prefer heating and cooling in the majority of areas of your house or office space at one time.

Zoning is available for ducted systems (see Zones explanation below). With only grills mounted in ceilings or floors visible, ducted systems do not intrude into the overall look of your home. Adding ducted air conditioning can add to the overall sale value of your home.

#### What are Zones?

Zones are separately controlled areas in a house or office. Each Zone can be switched on or off as required. Normally, one zone will be for bedrooms and then a separate zone for living areas.

## What does Reverse Cycle mean?

Reverse cycle air conditioning provides heating and cooling. Essentially, it uses

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a refrigerant gas to transfer heat from the inside of your home to the outside, or from the outside to the inside. For example; if you are running the inside system on cooling the outdoor unit will be blowing out warm air, same principle for heating.

#### What does Inverter mean?

An inverter in air conditioning is used to control the speed of the compressor motor to drive variable refrigerant flow in an air conditioning system to regulate the conditioned-space temperature.

## What is a Split System?

The most common residential split-system air conditioner is an air conditioning unit made up of two units that are permanently mounted. An outside unit; the compressor, and an internal unit which is most commonly installed on a wall. The two units are connected by pipes that carry refrigerant. Units can be located at floor level (which gives optimum heating performance), on the ceiling surface, or in the ceiling as a cassette are also available. Wall units must generally be installed on an external wall to provide adequate draining of condensation.

#### What is a Multi Split System?

Multi-split systems are split systems (see definition above) with multiple internal units connected to an external compressor. Systems with between two to seven internal units are common. They are able to heat or cool multiple rooms independently.

Crisp Air Conditioning Services.

Telephone: 0439 696 797 E-mail: crispaircon@gmail.com Area: Sydney NSW, Australia Logo by: Anastasia Olesen Constructzine Lite powered by WordPress