









About Us

At *Rupert's Pet Cremation & Transport* our aim is to ease the grief associated with losing a beloved pet, by providing a compassionate and individual cremation service.

We are a dedicated husband and wife team, who have lived on the Central Coast for over 20 years. Scott and I (Michelle) have owned pets all our lives and are, above all, animal lovers ourselves. We are passionate about providing the best care for you and your pet.

Our fully trained and caring team will look after everything from collection, to return of your pets ashes.

Currently, we offer 4 cremation packages;

- 1. Scatter Box Package
- 2. Basic Timber Urn Package
- 3. Premium Timber Urn Package
- 4. Premium Metal Urn Package

OR we can tailor a package to meet your needs.

Payment must be made upon collection: cash, direct deposit or EFT (Payment by Credit incurs a 2.5% Credit Card Transaction Fee)

Please ask us about Seniors and Quantity discounts.



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Testimonials

Janet – 9th October 2017

"So glad I entrusted my little dog's cremation to Rupert's Pet Cremation and Transport. I was so touched by the caring shown by Michelle and Scott who took care of every detail for me. The memorial package with keepsake box was beautifully presented and contains many precious thoughtful mementos. I highly recommend them."

Georgie – 5th October 2017

"Michelle & Scott were so sensitive and supportive to us at a very sad time. The care and compassion they demonstrated eased our pain.

Highly Recommended !!!!"

Jan – 5th October 2017

"You have been wonderful and your service is fantastic."

Jill – 23rd September 2017

"Michelle & Scott could not have been more caring and compassionate. They provided a sensitive and empathic service, well beyond my expectations. Every detail was handled with kindness and thoughtfulness. At a time when grief, sadness and pain are so raw, their gentle understanding was a huge comfort. Thankyou for caring for my puppy as you would your own."





Cremation Timeframe

Rupert's Pet Cremation & Transport offers a personal and timely cremation service to you and your beloved pet.

We will collect your pet as soon as possible, usually within a few hours of receiving your call or email.* Your pet will be carefully transported to our cremation facility where they will receive an individual cremation.

Once cremated, your pets ashes will be transferred into the urn/box of your choice and returned to you within 4 business days of collection.*

Rupert's Pet Cremation & Transport guarantees you will receive all of, and only your pets ashes. We pride ourselves on following a comprehensive cremation process which includes a detailed identification system.

Express service can be provided at an additional fee.*

Void in exceptional circumstances i.e. equipment fault, sickness, stock delays etc.



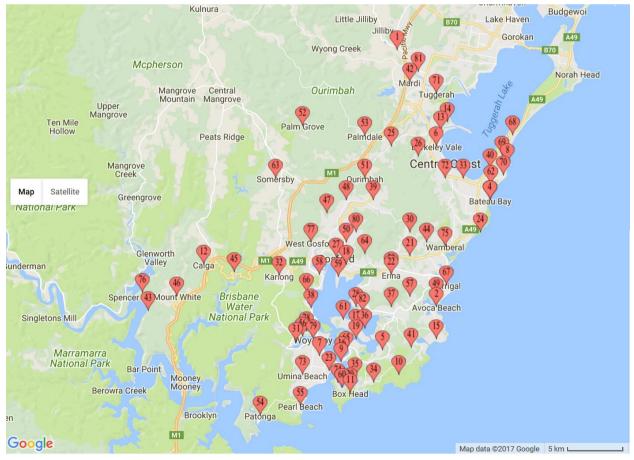
Pet Cremation & Transport ©

"We treat your pet like our own"



Service

Rupert's Pet Cremation & Transport provides services to the Central Coast of NSW. Collection and return of your pet is included in our cremation packages for suburbs within 25km (driving) of Gosford 2250.



Central Coast suburbs outside this radius may incur an additional fee. For a full list of suburbs within the 25km radius please see page 6.





Suburbs Serviced

Collection and return of your pet is included in the cremation package cost for these Central Coast suburbs.

Alison	East Gosford	Killcare	Palm Grove	The Entrance
Avoca Beach	Empire Bay	Kincumber South	Palmdale	Toowoon Bay
Bateau Bay	Erina Fair	Kincumber	Patonga	Tuggerah
Bay Village	Erina Heights	Koolewong	Pearl Beach	Tumbi Umbi
Bensville	Erina	Lisarow	Phegans Bay	Umina Beach
Berkeley Vale	Ettalong Beach	Long Jetty	Picketts Valley	Wagstaffe
Blackwall	Forresters Beach	Macmasters Beach	Point Clare	Wamberal
Blue Bay	Fountaindale	Mardi	Point Frederick	Wendoree Park
Booker Bay	Glenning Valley	Marlow	Pretty Beach	West Gosford
Bouddi	Gosford	Matcham	Saratoga	Woy Woy Bay
Box Head	Green Point	Mooney Mooney Creek	Shelly Beach	Woy Woy
Calga	Hardys Bay	Mount White	Somersby	Wyoming
Chittaway Bay	Holgate	Narara	Springfield	Wyong
Chittaway Point	Horsfield Bay	Niagara Park	St Huberts Island	Yattalunga
Copacabana	Kariong	North Avoca	Tascott	
Daleys Point	Killarney Vale	North Gosford	Terrigal	
Davistown	Killcare Heights	Ourimbah	The Entrance North	

Please contact us for service to Central Coast suburbs not listed.





& Transport ©



Keepsakes provided with your cremation

- ♥ Pet Keepsake Box with Pets Name & Poem
- "Rainbow Bridge" Poem Card
- Temporary Grave Marker
- Card Photo Frame
- Scatter Box
- Lock of Fur/Feathers/Scales etc...^
- Glass Jar Candle "In Loving Memory Of" with Pets Name/Dates
- Everlasting Memorial Seed Card (1g Australian pink/white Daisy everlasting seeds – will cover 1m² garden bed)



^ Only available prior to pet being sealed in forever bed. Also pending condition of pet and availability of fur/feather/scale etc...^





Your Scatter Box Pet Cremation Package Includes:

- Private, individual and loving cremation of your pet
- Prompt transfer of your pet; to and from your home or vet #
- Framed 'Certificate of Cremation' (Our guarantee that you will receive all of and only your pets ashes)
- Ashes returned in scatter box (see page 9)
- Plaque affixed to Scatter Box
- Memorial Pack (see page 7)

Scatter Box Package Pricing - Valid Oct 2017 – INC GST

Size Of Pet	Weight of Pet	Total Cost
Pocket Pet	Up to 5kg	\$250.00
Small Pet	5kg - 20kg	\$290.00
Medium Pet	20kg - 45kg	\$315.00
Large Pet	45kg - 60kg	\$340.00
XLarge Pet	60kg - 85kg	\$370.00

* Additional fee may apply for suburbs outside of radius - see page 5 *

Scatter Boxes





Classic Matt Black Scatter Box Tin

- Classic Matt Black Colour
- Lightweight Tin construction
- Opening Lid can be permanently sealed
- Plaque Sizes XSmall 50 x50mm, Small 65 x 65mm, Medium
 & Large 80 x 80mm, Xlarge 160 x 120mm
- For Indoor Display or Outdoor Burying
- Scatter Box (no plaque) also included in Timber & Metal Urn Packages



Basic Timber Urn Package



Your Basic Timber Urn Pet Cremation Package Includes:

- Private, individual and loving cremation of your pet
- Prompt transfer of your pet; to and from your home or vet #
- Framed 'Certificate of Cremation' (Our guarantee that you will receive all of and only your pets ashes)
- Ashes returned in Basic Timber Urn of your choice (see pages 11-13)
- Plaque affixed to Basic Timber Urn of your choice
- Memorial Pack (see page 7)

Basic Timber Urn Package Pricing - Valid Oct 2017 – INC GST

Size Of Pet	Weight of Pet	Total Cost
Pocket Pet	Up to 5kg	\$280.00
Small Pet	5kg - 20kg	\$320.00
Medium Pet	20kg - 45kg	\$345.00
Large Pet	45kg - 60kg	\$380.00
XLarge Pet +	60kg - 85kg	\$420.00

Additional fee may apply for suburbs outside of radius - see page 5
 + Any excess ash supplied in scatter box +

Basic Timber Urns





Basic Wooden Urn

- Maple coloured veneer, wooden urn
- Opening, hinged, lid can be permanently sealed
- Each piece of timber has a unique colouring thanks to the brilliant veneer
- The wood is described as a maple colour, with a beautiful grain effect that gives the wood an attractive appearance
- The wood has a good natural resistance to deterioration
- Plaques Sizes Small Urn 50 x 25mm, Medium Urn 70 x 25mm, Large & XLarge Urn 70 x 30mm
- For Indoor display only



Basic Timber Urns





Oak Timber Portrait Photo Urn

- Oak coloured, wooden photo urn
- Portrait orientated (vertical) photograph display
- Base comes affixed with two small screws
- Each piece of timber has a unique colouring thanks to the welldefined grain of the wood
- The wood is described as a warm oak colour, with a beautiful grain effect that gives the wood an attractive appearance
- The wood has a good natural resistance to deterioration
- Plaques Sizes Small Urn 50 x 25mm, Medium Urn 70 x 25mm, Large Urn 70 x 30mm
- For Indoor display only



Basic Timber Urns





Cherry Timber Portrait Photo Urn

- Cherry coloured, wooden photo urn
- Portrait orientated (vertical) photograph display
- Base comes affixed with two small screws
- The wood is described as a rich cherry colour, with a slight marbled effect that gives the wood an attractive appearance
- The wood has a good natural resistance to deterioration
- Plaques Sizes Small Urn 50 x 25mm, Medium Urn 70 x 25mm, Large Urn 70 x 30mm
- For Indoor display only





Premium Timber Urn Package





Your Premium Timber Urn Pet Cremation Package Includes:

- Private, individual and loving cremation of your pet
- Prompt transfer of your pet; to and from your home or vet #
- Framed 'Certificate of Cremation' (Our guarantee that you will receive all of and only your pets ashes)
- Ashes returned in Premium Timber Urn of your choice (see pages 15-16)
- Plaque affixed to Premium Timber Urn of your choice
- Memorial Pack (see page 7)

Premium Timber Urn Package Pricing - Valid Oct 2017 – INC GST

Size Of Pet	Weight of Pet	Total Cost
Pocket Pet	Up to 5kg	\$310.00
Small Pet	5kg - 20kg	\$350.00
Medium Pet	20kg - 45kg	\$375.00
Large Pet	45kg - 60kg	\$400.00
XLarge Pet +	60kg - 85kg	\$450.00

Additional fee may apply for suburbs outside of radius - see page 5
 + Any excess ash supplied in scatter box +

Premium Timber Urns





Classic Timber Urn

- Handcrafted, hard wood urn
- Opening, hinged, lid can be permanently sealed
- Each piece of timber has a unique colouring thanks to the welldefined grain of the wood, brought to a fine finish by hand waxing.
- The wood is described as golden brown to deep brown in colour, with darker streaks that give the wood an attractive appearance
- The wood has a good natural resistance to deterioration
- This is a lovely timber and does not warp or split, it is extremely durable
- For indoor display only
- Plaques Sizes Small/Medium Urn 50 x 25mm, Large/XLarge Urn 70 x 25mm





Premium Timber Urns





Timber Photo Urn with Brass Lock & Corners

- Handcrafted, hard wood, photo urn finished with brass trims
- Opening lid with a functional key and lock system
- Each piece of timber has a unique colouring thanks to the welldefined grain of the wood, brought to a fine finish by hand waxing
- The wood is described as golden brown to deep brown in colour, with darker streaks that give the wood an attractive appearance
- The wood has a good natural resistance to deterioration
- This is a lovely timber and does not warp or split, it is extremely durable
- Plaques Sizes Small/Medium Urn 50 x 25mm, Large/XLarge Urn 70 x 25mm
- For indoor display only



Premium Metal Urn Package





Your Premium Metal Urn Pet Cremation Package Includes:

- Private, individual and loving cremation of your pet
- Prompt transfer of your pet; to and from your home or vet #
- Framed 'Certificate of Cremation' (Our guarantee that you will receive all of and only your pets ashes)
- Ashes returned in Premium Metal Urn of your choice (see pages 18-20)
- Plaque hung around neck of Premium Metal Urn of your choice
- Memorial Pack (see page 7)

Premium Metal Urn Package Pricing - Valid Oct 2017 – INC GST

Size Of Pet	Weight of Pet	Total Cost
Pocket Pet	Up to 5kg	\$340.00
Small Pet	5kg - 20kg	\$380.00
Medium Pet	20kg - 45kg	\$405.00
Large Pet	45kg - 60kg	\$445.00
XLarge Pet +	60kg - 85kg	\$490.00

Additional fee may apply for suburbs outside of radius - see page 5
 + Any excess ash supplied in scatter box +

Premium Metal Urns





Classic Silver Urn

- Handcrafted from the finest quality brass
- Crafted, painted in enamel and finished by hand
- Securely fastened screw in lid that can be permanently sealed
- Silver coloured urn
- ♥ Plaques Sizes Small Urn 50 x 25mm, Large Urn 70 x 30mm
- For indoor display only



Premium Metal Urns





Brass Paw Print Urn – Silver with Gold Paws

- Handcrafted from the finest quality brass
- Intricate engraving to enhance the design
- Crafted and finished by hand
- Securely fastened screw in lid that can be permanently sealed
- Silver coloured urn with gold coloured paw prints
- ♥ Plaques Sizes Small Urn 50 x 25mm, Large Urn 70 x 30mm
- For indoor display only



Premium Metal Urns





Brass Paw Print Urn – Slate with Silver Paws

- Handcrafted from the finest quality brass
- Intricate engraving to enhance the design
- Crafted and finished by hand
- Securely fastened screw in lid that can be permanently sealed
- Slate coloured urn with silver coloured paw prints
- ♥ Plaques Sizes Small Urn 50 x 25mm, Large Urn 70 x 30mm
- For indoor display only









Terms, conditions and special clauses

- ♥ All prices valid October 2017
- ♥ All prices include GST
- Seniors and quantity discounts available
- Prices are inclusive of collection/return within a 25km driving radius of Gosford NSW 2250. Additional fees may apply for suburbs outside this radius #
- Lock of Fur/Feathers/Scales only available prior to pet being sealed in forever bed. Also pending condition of pet and availability of fur/feathers/scales ^
- Urn colours may vary slightly
- Timeframe of 4 Business Days may be void in exceptional circumstances i.e. equipment fault, sickness, stock delays *
- All Urns are for indoor use ONLY (Scatter boxes may be buried)
- Timber & Metal Urn Package for pets over 60kg XLarge urns are unavailable, so excess ashes will be provided in a scatter box ⁺
- Payment must be made upon collection: cash, direct deposit or EFT are accepted (Payment by Credit incurs a 2.5% Credit Card Transaction Fee)





Certifications

You can be confident in *Rupert's Cremation & Transport.* We have all required certificates, registrations and insurances. As an ethical and professional business we abide by all relevant laws and regulations.

Business Name: Rupert's Pet Cremation & Transport registered with ASIC Business Liability Insurance: 271037PZBI – Zurich \$5 Mil Cover ABN: 12 108 378 429 – Registered on the Australian Business Register Building Insurance: W1-S045617-CMP – St George Contents Insurance

Vehicle Registration: CL 02 TY (Business)
Vehicle Insurance: 24C8244976 – CGU Comprehensive Commercial
Vehicle Insurance: CTN325052927 – GIO Third Party Personal Injury

Staff Licences: 13386445 – Scott Driving Licence Staff Licences: 13475198 – Michelle Driving Licence





Rupert's Pet Cremation & Transport Michelle & Scott Annabel

Servicing the Central Coast of NSW

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