

OUR TEAM DOCTORS

Dr. Israa Hassani

Mbchb, Fracgp

Dr. Li-Chen Zhang

Mbchb, Fracgp, Acupuncture

Dr. Ali Al-Hadi

Mbchb, Fracgp

OPENING HOURS

MONDAY: 9AM - 5PM

TUESDAY: 9AM - 5PM

WEDNESDAY: 9AM - 5PM

THURSDAY: 9AM - 5PM

FRIDAY: 9AM - 5PM

SATURDAY: 9AM - 2PM

SUNDAY: 9AM - 2PM

*Please note most Public holidays are open 9-1pm

RESERVOIR

MEDICAL CENTRE

ABN 70 114 094 665

**4 EDUARDES STREET
RESERVOIR 3073**

P: 03 9469 4944

F: 03 9469 5835

E: reservoirmedicalcentre@gmail.com

Ahmad Moosawi

Practice Manager

Nagam Hadee

Stephanie Gjorgioski

Basma Majeed

Sam Moosawi

Reception Staff

Sandra Mei

Zainab Al Moukhles

Practice Nurses

AFTER HOURS SERVICE

Mill Park Super Clinic

250 Childs Road Mill Park 3082

P: (03) 9436 4155

EMERGENCY NUMBERS

In an emergency call 000

Poisons Information Hotline

131126

Nurse-On-Call 1300 60 60 24



APPOINTMENTS

Except for emergencies consultations should be made by appointment. If you need a longer appointment please inform the reception staff. Walk-ins are accepted but please keep in mind longer waiting periods apply, as patients with an appointment are expected to see the doctor first.

DELAYS

Unfortunately there will be delays at times. These can be caused by the doctor being held up by emergencies or patients who have difficult problems. Please have patience as one day it may be you who requires this unplanned service.

TELEPHONE CALLS

The doctor will take calls when necessary. Unless the matter is urgent, patients may be asked to call again at a given time or asked to make an appointment to see the doctor.

RESULTS

You are responsible for obtaining your results. To discuss results please make an appointment with your doctor. Results can take from three days to a week to be reported. No results will be given to any patient over the phone.

SERVICES AVAILABLE

As a practice we are committed to provide a wide range of services to our patients.

These include:

- General Check-up
- Blood Pressure Monitoring
- Family Planning
- Care Plans (EPC, Mental Health)
- Pathology Blood Collection
- Papsmear
- Pregnancy Tests
- Urinalysis
- Vaccinations
- Childhood Immunisations
- Injections including Iron, Vitamin B12, Depo-contraceptives.
- ECG
- Plastering
- Cryotherapy
- Minor Surgery including
- Wound Care
- Removal and Insertion of Implanon (contraceptive implant)
- Derma checks

Immunisations for children of overseas students and non residents are no longer provided free of charge. Immunisation will need to be purchased privately through a script from the doctor. For more information contact Department of Human Services on 1300 882 008.

BILLING

Our practice offers full bulk billing for patients holding a valid Medicare card.

medicare

Also we direct bill for students with a valid overseas student health cover card. No Gap fee applies for valid insurance holders.



If you do not have a valid Medicare or insurance card, a minimum consultation fee of \$50 applies.

Patients with a Taxi Directorate Form, a fee of \$150 applies as it is not covered by Medicare or Private Insurance.

PERSONAL INFORMATION/ PRIVACY

This practice is committed to maintaining the confidentiality of your personal health information. It is the policy of the practice to maintain security of personal health information at all times & to ensure that this information is only available to authorized members of staff.