

## Hot Water

Q: Why don't i have Hot Water ?

A: The most common causes are:

- You may have an electrical fault, placement of thermostatic or element
- Relief valve is leaking
- The hot water heater is rusted and needs replacing
- Your gas supply has stopped
- Your solar panels may not be working properly

## Plumbing

### *Taps & Toilets*

Q: My toilet is leaking.

A: Your toilet system may need servicing, replacement of rubbers or valves.

Q: My tap is leaking.

A: Your tap washers may need replacing or you tap needs replacing.

### *Water Service*

Q: My water bill is excessive.

A : You possibly have leaking taps,toilets

Q: My garden has water bubbling up through the ground.

A: You have a burst underground water pipe.

## Drains

### *Blocked Drains*

Q: Why is my toilet overflowing?

A: Its a sign that your sewerage system is blocked.

Q: Why are my drains overflowing outside?

A: Its a sign that you sewerage system is blocked.

## Gas Fitting

---

### *Appliances not working*

Q: My gas appliance is not working.

A: The most common causes are:

- Your gas supply is turned off at the gas meter
- Your gas bottles may need refilling
- The appliance may need servicing or replacing

Call us today on 1800 666 369