

PAYMENTS

FEE FOR DOCTORS APPOINTMENTS

North Coast Medical Centre is a private practice and full payment is required at the time of the consultation. Payments can be made by cash, cheque, credit card or EFTPOS.

Pensioners, Children under 16yrs and patients who have a current **Health Care Card** will be **bulk billed**. Veteran Affairs cardholders will sign the service voucher.

Reception staff and happy to lodge Medicare claims for patients through HIC Online, or to provide a receipt if the patient prefers to claim from Medicare direct.

APPOINTMENTS

MAKING APPOINTMENTS

Reception staff are available between the hours of 9am to 5pm Monday to Friday to make appointments. There are GP appointments reserved each day for urgent consultations.

Longer Appointments If you are a new patient or require a longer appointment to discuss more than one issue or a complex matter, please inform reception at the time of making your appointment so that we can ensure you have the time you need with your doctor.

PRESCRIPTIONS

It is recommended to make an appointment with your GP to request prescriptions. If you do not wish to make an appointment, a \$10 fee will be charged.

AFTER HOURS CARE

In an emergency phone 000 or contact Byron Bay Hospital on 02 6685 6200.

This service provides 24 hr care.

If you require a home visit after hours please phone the surgery, then contact the doctor's mobile number on out answer phone message.

CONTACT

TELEPHONING YOUR PRACTITIONER

To contact any of the practitioners directly by telephone during their available hours, briefly explain the nature of the call to the reception staff and they will convey the message to the practitioner. The practitioner will then forward instructions accordingly. **In an emergency the call will be directed to the practitioner immediately.**

RESULTS

If your doctor has referred you for pathology or radiology tests, please make an appointment in 2 weeks time to review the results.

REMINDER SYSTEM

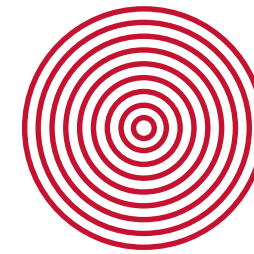
Our practice is committed to preventative care. We may issue you with a reminder notice from time to time offering you preventative health services appropriate to your care. If you do not wish to be part of this system, please let us know.

PERSONAL HEALTH INFORMATION

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and ensure that this information is only available to authorised members of staff.

PATIENT FEEDBACK

If you have any feedback or complaints, we would like to hear about it. Write down your feedback and place it in the suggestion box in the waiting room. If you have a complaint please talk to your doctor or practice manager, Melanie Boon (info@northcoastmedicalcentre.com.au). We will endeavour to make improvements where necessary based on your feedback. If however you wish to take the matter further to discuss the matter outside the practice you can contact:
Health Care Complaints Commission
Locked Bag 18, Strawberry Hills NSW 2012
Phone 02 9219 7444



North Coast Medical Centre BYRON INTEGRATIVE HEALTH

PRACTICE INFORMATION SHEET

OPENING HOURS

Monday to Friday 9am-5pm

ADDRESS

24 Shirley St, Byron Bay NSW 2481

PHONE

02 6685 8666

FAX

02 6685 6570

EMAIL

info@northcoastmedicalcentre.com.au

WEB

www.northcoastmedicalcentre.com.au

NCMC PRACTITIONERS

Consultation Fees — General Practitioners

\$65 Level B. Item 23 (Medicare Rebate \$37.05)
\$95 Level C. Item 36 (Medicare Rebate \$71.70)
\$130 Level D. Item 44 (Medicare Rebate \$103.50)

GENERAL PRACTITIONERS (GPS)

Dr Anthony Solomon, GP

MBBS (UNSW), Dip.Paed., Grad. Dip.Rural, FRACGP, FARGP

Has a special interest in Children's health, Medical
Accupuncture & Aboriginal Health.

AVAILABLE MONDAY, WEDNESDAY, THURSDAY, FRIDAY

Dr Robert Trigger, GP

BMBS, Cert.Sports Med

Special interest in Adolescent Health

**AVAILABLE TUESDAY & FRIDAY PM • ALTERNATE WEDNESDAY
& THURSDAY PM**

Dr Bettie Honey, GP

MBChB(SA), DCH(Glasgow), DRANZCOG, FRACGP

Special interest in Family Medicine
& Women's Health

AVAILABLE TUESDAY, WEDNESDAY & THURSDAY

Dr Samantha Melvey, GP Registrar

MBBS (UNSW) BSc in Physiotherapy

AVAILABLE MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY

DIETITIAN

Gareth Vanderhope

BNat, MNutDiet

Accredited Practising Dietitian and Naturopath

AVAILABLE MONDAY

OSTEOPATHS

Paul Orrock, Osteopath, Naturopath, RN

RN, ND, DO, MAppSc

15 years as a private practitioner

\$100 First Appointment (1 hr)

\$80 Follow up appointment (half hr)

Paul accepts CASH PAYMENTS only

AVAILABLE WEDNESDAY

Bimbi Gray, Osteopath

B.Nat, B.Clin.Sci(Osteo), M.Ost.Med

\$100 First Appointment (1 hr)

\$80 Follow up appointment (half hr)

AVAILABLE THURSDAY

PSYCHOLOGISTS

Paula Lewis, Clinical Psychologist

BSc Hons (Psych), MPsyCh (Clin), MAPS MCCLP

Individuals, depression, trauma, anxiety, other life issues

TEL: 0407 312 338

\$170 (rebate \$124.50 with MHCP) BB HCC/Pens

AVAILABLE THURSDAYS

Kirsten Black, Psychologist

B.A, MSc(Psych) MAPS

Trauma, PTSD, Anxiety, Workplace stress,
Grief & Loss, Adjustment to injury.

TEL: 0423 362 344

Bulk bill HCC/Pensioners

\$130 (rebate \$85 with MHCP)

AVAILABLE BY APPOINTMENT

Paris Waters, Psychologist

B Psych (Hons)

Children, Adolescents, Adults, Anxiety, Trauma,
Depression, Relationship problems

TEL: 0432 781 188

\$150 (rebate \$85 with MHCP) BB unemployed

AVAILABLE TUESDAYS

PSYCHOLOGISTS (CONTINUED)

Cara Jolson, Psychologist

BA(Psych), MPsyCh(Clin), MAPS

Peak performance and stress support.
HSC students & general Psychology

TEL: 0419 448 850

AVAILABLE FRIDAY

Tim Loughnan, Psychologist & Family Therapist

(MAPS) BBSoc.DipEdPsych. MCLin FamilyTherapy.

Individual, Couples, Families, Depression,
Anxiety, Trauma, Drug & Alcohol

TEL: 0431 881 760

\$150 (rebate \$85 with MHCP)

AVAILABLE BY TUESDAY & WEDNESDAY AM

Monica Schweickle, Clinical Psychologist/Yoga Teacher

M Clin Psych, Grad Cert, Psych Prac, BA Psych(Hons), AMAPS, MACPA

Mindfulness & CBT, Self-esteem,
Depression, PTSD, Trauma, Anxiety

TEL: 0407 269 606

\$190 (rebate \$124.50 with MHCP)

AVAILABLE TUESDAY & WEDNESDAY • THURSDAY PM

Kate Worsfold, Nutritional Psychologist

M Clin Psych, BA Psych(Hons 1), Post grad Dip Nut Med

Depression, Anxiety, Trauma, Grief & Loss

TEL: 0424 651 116

\$120 (rebate \$85 with MHCP)

AVAILABLE WEDNESDAY

Peter Noordink, Psychologist

Dr Philosophy, M Edu Psych, B.A, Behav Sci

Male aggression, Depression, Anxiety & Stress,
Suicide prevention, Adult & adolescent

TEL: 0412 110 355

\$140 (rebate \$85 with MHCP)

AVAILABLE MONDAYS

