



DonaldMcGlinn
BUSINESS IT SPECIALIST

0402 168 389

0400 308 829



- **We help you untangle your computer challenges**
 - ✓ We custom design, build and maintain your IT structure to best suit your business
 - ✓ From single computers to a network of computers run by single or multiple servers
 - ✓ We provide cost effective solutions that are designed to reduce your IT budget while maintaining high standards of quality and service
 - ✓ We specialise in servicing all your business IT needs
- **We talk your language and explain things without technical jargon**
 - ✓ We always endeavour to help you understand what's happening with your equipment
- **We make sure your computer is ready to work when you are**
 - ✓ Our maintenance solutions help you to maintain the highest level of productivity
 - ✓ We offer attractive service contracts as well as providing professional pay as you go service and support
- **We offer help on-site, on the phone, via email or by logging into your computer remotely**
 - ✓ Depending on the help needed, we always aim to deliver the most effective solution to helping you
- **We offer solutions to keep your business running when disaster strikes**
 - ✓ We offer disaster planning strategies to ensure your business continuity
 - ✓ We offer audits of your current system and assist you to address any critical aspects of the report
 - ✓ We provide effective spam and virus solutions
 - ✓ We advise on security, from planning through to implementation and management
- **We provide on-site training**
 - ✓ We offer a range of training options customised to your specific needs

In short, we provide hassle free IT support that allows you to focus on your business

Please feel free to contact Donald for an obligation free chat
on how we can help you

0402 168 389 or 0400 308 829

Donald@dm1.com.au

www.DM1.com.au





PREVENTATIVE MAINTENANCE PLANS

PLEASE TICK	PLAN NAME	MONTHLY PRICE (EX GST)	PREPAID HOURS PER MONTH *	ADDITIONAL HOURS PER MONTH (EX GST)
<input type="checkbox"/>	DM1	n/a	n/a	\$110
<input type="checkbox"/>	DM2	\$250	2.5	\$100
<input type="checkbox"/>	DM4	\$392	4	\$98
<input type="checkbox"/>	DM6	\$576	6	\$96
<input type="checkbox"/>	DM9	\$846	9	\$94
<input type="checkbox"/>	DM12	\$1104	12	\$92
<input type="checkbox"/>	DM16	\$1440	16	\$90
<input type="checkbox"/>	DM20	\$1760	20	\$88

STANDARD AND ADDITIONAL COSTS

TYPE	PRICE PER HOUR (EX GST)
Standard business rate	\$110
Weekend and after hours call out fee	\$50 + ad hoc or Plan rate

* TERMS AND CONDITIONS

1. All Preventative Maintenance Prepaid Plans must be paid by the 1st of each month
2. Additional work carried out over and above the prepaid hours for each month will be billed at the "additional" hourly rate; this includes "Weekend and after hours call out fee" if applicable
3. All rates are ex GST
4. Travel is charged at the applicable hourly rate where the business is located over 20 kilometres from Perth CBD
5. Remote/Onsite/Email support is charged in blocks of 15 minutes
6. Unused monthly prepaid hours cannot be carried over to another month
7. All invoices are strictly 7 days only
8. Any hardware ordered requires a minimum of 80% cleared payment before delivery

PREPAID – PAYMENT METHODS

<input type="checkbox"/> EFT Bankwest BSB: 306069 A/C: 0288000		<input type="checkbox"/> Cheque / Other	
Commencement Date:		<input type="checkbox"/> 6 Months Plan	<input type="checkbox"/> 12 Months Plan

DECLARATION

Signature	
Name in Full	
Position Held	
Date	