8

REASONS

WHY YOUR COMPUTER IS SLOW

Remember when your computer was new? The login screen fired up in 6 seconds, programs ran at lightning speed and web browsing was instant. Now though, the fan seems to be on more than ever, the computer is sluggish, browsing is laggy and some programs seem to take days to run!

This is a common complaint, no matter which computer you own. But help is at hand. In this eBook we help get you back up to speed, give your computer a new boost of life, and remove your frustration with wait times. We will show you how to diagnose symptoms, because it's not often hardware that causes slow performance, but more elusive issues.

RENOVATE OR REBUILD

Here at Sydney IT Assist we receive lots of calls regarding slow or sluggish computers and about 95% of the problems fall into the categories we've shared below. Some are resolved with general housekeeping tasks. Others take a little more time and can be stubborn to resolve. If all avenues fail and you have a significant problem, you can also resort to a Windows reinstall which will keep all your files right where you left them and only refresh the operating system.

We always advise that prior to any work or rectification, a backup should be performed. If you have a regular backup job running, this should be fine. If there's no scheduled backup, do one manually. It's worth it.

If you are opting for a re-install, check that you have your Windows original install disk or a recovery partition which holds a copy of your existing installation. You can see this by typing 'compmgmt.msc' into the search bar or command prompt, then look under Disk Management.

Now let's take a look at the most common causes of sluggish performance and how to resolve them.

MALWARE / ADWARE AND POTENTIALLY UNWANTED PROGRAMS (PUPS)

This group of frenemies are software that has found its way onto your computer, either by invitation or surreptitiously, that are now performing specific unwanted tasks. Without trying to pigeonhole each variation, here's a rundown of the more common ones.

To view the entire
eBook and see the
complete 8 reasons
your computer is slow

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