



#### **BASIC COMPUTER MANAGEMENT PLAN FROM \$16 PER COMPUTER (PER MONTH)**

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4 X Services Per Year (*up to 60 minutes per service*)  
60 minutes worth of remote support (*offsite support*).  
Services are done quarterly or when required.

**Software upgrades** (*windows, office, virus and spyware updates and scans to ensure your computer is free from infections*)

**Internal chassis clean** (*to remove all dust from fans and case*)

**Hardware testing** (*including Hard Drive, Ram and CPU Temperature to ensure all hardware is running and its full potential and is not currently or in future going to break down*)

Price: **\$22** per computer for 2 or less or **\$16** per computer for 3 or more.

#### **HARDWARE MAINTENANCE PLAN FROM \$35 PER COMPUTER (PER MONTH)**

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Replacement of hardware due to failure.

This includes up to 2 parts per year. Parts will be replaced with exact match or where this is not possible hardware will be replaced with latest model for price range.

Hardware includes:

- Power Supply
- Memory
- Hard Drive
- Keyboard
- Mouse
- Graphics Card (*if onward graphics, an external card will be installed*)
- Network Card (*if on-board network, an external card will be installed*)

**Also includes Basic Computer Management Plan** (see above)

Price Per Computer:

2 or Less: **\$44** Per computer (up to 2 replacements per year per computer)

2 or More **\$35** Per computer (up to 2 replacements per year per computer)

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#### **COMPUTER REPLACEMENT PLANS FROM \$55 (PER MONTH)**

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Ensure you are always running the most up to date hardware and software at all times with our 2 year computer replacement package. We will replace your computer every 2 years with a current model suitable for your home or business.

Packages start from **\$55** Per Month

A Deposit up to **\$450** may be required if a computer / notebook is required from start of contract.

### **ADDON OPTIONS**

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PC Security per computer **\$4.50** per month

Remote Support **\$4.50** per month per hour yearly (our technician will remotely access your computer and attempt to repair any software issues you come across, this is done at your request )

2 X 24/7 call outs per year (one hour per callout) usual value **\$240** per call out. Service special **\$13** per month or 2 for \$156.

Offsite Backups from **\$18** per month.

### **CUSTOM MANAGEMENT PLANS**

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For a more customised plan for your business, one of our technicians will come and discuss your needs and tailor a package to suit you. This can include the above plus computer replacement packages, server and network maintenance, 24/7 on call services and more.