

## Web site content

### General plumbing Frankston-

Let Your Friendly Plumber take care of your general Frankston plumbing needs. When you have a Frankston plumbing problem you need it fixed, and fast. That's where Your Friendly Plumber Frankston comes in. From the moment you call we will discuss with you your problem, the best way to fix it and book a time with you there and then to give you piece of mind that your problem will be fixed.

We can take care of all of your Frankston plumbing problems around your home such as

- Leaking toilets Frankston – Leaking toilets Frankston can be noisy, waste a lot of water and can also cause damage to your home if they are left untreated. At Your Friendly Plumber Frankston, we can fix any toilet leak with the minimal of fuss saving water and your home from further damage
- Burst water pipes Frankston – Burst water pipes Frankston can range from a small trickle on a tap fitting to a full spilt under your home. Either one has the potential to cause major damage and should be fixed straight away. At Your Friendly Plumber Frankston we take action on burst water pipes to get them fixed as soon as possible. If you find you have a burst water Frankston pipe call us immediately to book your job in.
- Dripping and leaking taps Frankston – Dripping taps Frankston are noisy, annoying and can waste a lot of water if left untreated. Luckily Your Friendly Plumber Frankston is here to help. We can take care of any type of dripping tap to get your home back to normal quickly.
- Leaking showers Frankston – Don't put up with leaking showers Frankston anymore. Leaking showers Frankston can range from a small drip on your shower head to a crack in the tiles and even broken drains. A shower is the most common place to find water leaking in your home. When left untreated they can lead to serious problems over time. Don't leave your leaking shower any longer. Call Your Friendly Plumber Frankston today to fix your leaking shower.
- Gutter Leaks and replacement Frankston– Gutter leaks Frankston can be annoying and unsightly. If left untreated for long periods of time they can also leak to significant damage to your home. You don't need to put up with these types of leaks Speak with Your Friendly Plumber Frankston Today about a solution that will suit your needs and your budget.
- Roof leaks Frankston – In today's climate we are repeatedly finding our selves coping with heavy down pours. These down pours are becoming more frequent. Did you know that most roofs are not designed for these heavy rains? However there is a solution. Talk to Your Friendly Plumber Frankston today about providing you with the right protection.

We also provide free quotes if you have a small plumbing project and need a quality job from a Friendly Plumber at a great price.

### Hot water service Frankston

Let Your Friendly Plumber Frankston take care of all of your hot water needs. The last thing you want is to find out you have no hot water in your home. When your Hot water system breaks down you need it fixed, and fast. That's where Your Friendly Plumber Frankston comes in. From the moment you call we will discuss with you your problem, the best way to fix it and book a time with you there and then to give you piece of mind that your problem will be fixed.

We can help by providing

- Fast hot water replacements for all types of units
- Up grading your current hot water unit if you find you always run out of hot water
- Upgrading you to one of our solar systems to help the environment and save you money.

We when we arrive at your home we will assess which type of unit you have and give you the best advice in selecting your new system ensuring you are fully informed and so you get the most from your new hot water system.

#### Blocked drains Frankston

Let Your Friendly Plumber Frankston take care of your blocked drain. Whether inside or outside your home a blocked drain can be a pain. When your drain is blocked you need it fixed, and fast. That's where Your Friendly Plumber Frankston comes in. From the moment you call we will discuss your problem with you, the best way to fix it and book a time with you there and then to give you piece of mind that your problem will be fixed.

We can help by providing a professional service which identifies what type of drain you have and what maybe the cause and to best way to clear it quickly, so your home will be back to normal in no time.

#### About Your Friendly Plumber Frankston

The Your Friendly Plumber concept was founded on the idea of providing a professional plumbing service with the emphasis on making our customers happy. This is a very simple idea that has been overlooked by the majority of plumbers out there servicing the community.

Richie, the founder of Your Friendly Plumber Frankston, Saw an opportunity to not only provide a quality job and be friendly when dealing with our customers, but to have the right attitude when it comes to solving our customer's problems.

"When people come to us, they have a problem. They need it fixed and they don't always know how to fix it"

Providing a '**can do**' approach to all jobs means that the customer will always have options available to them, we explain these options in simple English so our customers always understand what we are doing and why. "Its all about having a positive attitude towards our customers"

This approach has let us to develop our customer feedback form. Once a job is completed our customers get the chance to rate our services and offer their feedback on what they would like improved. This is a great way for us to improve our service and keep our loyal customers happy.

### Richie personal profile

My name is Richie and I am Your Friendly Plumber in Frankston. I have been in the plumbing industry for 12 years and have had a range of experience and have worked with many different types of plumbers. I started in business 3 years ago when I saw the service homeowners were getting from there plumbers and believed I could make a difference in an outdated and under serviced market.

“I enjoy the challenge of running a business and meeting new people everyday. I really enjoy it when I fix a customers problem and leave them happy”

I currently live in Seaford with my wife and son, and I enjoy surfing and snowboarding.

“I love serving the local community helping my customers wherever I can”

I value honesty and integrity, and a ‘can do’ attitude. I aim to provide my customers with the best possible service at the best possible price.